|  |
| --- |
| Chaianne D. Kakaruk  229 Palace Circle  Fairbanks, AK 99701  (907)799-9706  chaiannekakaruk@gmail.com |

### **Objective**

|  |
| --- |
| My goal is to work for a company where I can expand on the skills I have already developed and learn new skills for the future. |

### **Employment History**

|  |  |
| --- | --- |
| 9/21/2017- present  10/21/2014 - 01/13/2017 | Customer Service Representative  Big Ray’s  Greet customers and ascertain what each customer wants or needs.  Direct requests and unresolved issues to the designated resource.  Maintain knowledge of products and current sales/promotions.  Process customer transactions to include follow-up of sale, entering merchandise into computer system, receiving form of payment, and counting change.  Watch for and recognize security risks and thefts, and know how to prevent or handle these situations.  Other duties as assigned.  Senior Cast Member |
| Regal Cinemas | Fairbanks, AK |
| Greet customers, Sell tickets  Sell concessions, Upsell concessions  Ready concessions in the morning  Make sure fryer is safe for use  Make sure food is ready for selling  Clean theaters as an usher  Make theaters presentable for next showing  Train new cast members in all areas of store |
| 05/07/2016 - 09/14/2016 | Public Areas Attendant |
| Fairbanks Princess Riverside Lodge | Fairbanks, AK |
| Perform a variety of entry-level housekeeping and delivery tasks.  Routinely cleans public areas.  Operate cleaning equipment.  Makes supplies deliveries and maintains supply closets.  Identifies maintenance issues.  Responds to guest and management questions and inquiries. |
| 07/12/2013 - 11/03/2014 | Service Champion |
| Taco Bell | Fairbanks, AK |
| Provide above standard customer service  Greet customers at the front counter  Handle customer complaints and questions  Receive customer orders and make sure they receive proper change  Prep Food for customer orders  Grabbed supplies and cleaning materials for employees  Handled cash and maintained perfect tills  Cleaned dishes and utensils |

### **Education**

|  |  |  |
| --- | --- | --- |
|  | High School Diploma class 2015 | West Valley High School |
|  |  |  |
|  |  | |

### 

|  |  |  |
| --- | --- | --- |
|  |  |  |
|  |  | |