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| **Phong** dang  1746 Chilton Dr, Roseville, CA 95747 · (626) 297-4315  dqphongno1@gmail.com |
| OBJECTIVE: IT HELP DESK or NETWORK ENGINEER |

# Experience

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| 06/2020 – 11/2020computer audit/repair technician, poweron services inc – roseville, ca, usa The repair technician will need to have "hands on experience" inspecting/repairing all types of Apple and PC computers, mobile devices (laptops, tablets, iMacs, towers, tablets, iPhone, Android) as well as experience with diagnostics and trouble shooting. |
| 06/2013 – 09/2016Network engineer, VNG Corporation – ho chi minh city, vietnam I have 3 months fresher before I signed labor contract with company. Observe and detect software errors and online game errors displayed on the system screen, then notify developers of the responsibility to edit. Update corrected errors from the developer, server maintenance and notice on the website when users can access again. |
| 07/2012 – 04/2013support and implement information technology systems, **Cmc corporation – ho chi minh city, vietnam** I have 5 months internship at this company. Specific work received company contracts signed with the customer company, and then order necessary products in the field of information technology including computer, server, router, switch, ... and plan network design so that all computers can access the internet under the management of the server. Install the operating system, antivirus software, and software that the customer company requires. Arrange computers according to each department and place a separate server management room. Checking for the last time what is missing before handing over to the customer company. |

# Education

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| 12/2020 - Currentlybachelor of science degree, university of houston-clear lake, tx, usaCurrent enrolled, major is information technology12/2019Associate of science degree, San Jacinto college – Houston, tx, usaGPA 3.46, major is computer science08/2014bachelors of Information technology Degree, university of hoa sen – ho chi minh city, vietnamGPA 3.40, major is information technology06/2010diploma, phu nhuan high school – ho chi minh city, vietnam GPA 3.50 |

# Skills

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| * Experienced installation, deployment, operation system Windows Server (2008, 2012, 2016) * Have knowledge and background related to server, system and network | * Having in-depth knowledge of Networking related to TCP / IP, Routing and Switching * Have basic knowledge about network security and the skills to work with all kinds of Cisco network devices * Hard to learn, teamwork and good communication skills |

# Honors / achievements

* Eight times to win the championship with the HoChiMinh City basketball youth team
* 48 medals (gold, silver and bronze)
* Three times the best basketball player award in the national league