**Benji Goerz** 425-495-6218

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**Objective**

Striving to become a valuable employee and co-worker wherever I may be - by continually learning and applying new ideas and concepts while utilizing previous skills and maintaining the highest rapport.

**About Me**

**-** Organized, efficient and self-motivated, and highly adaptable in all environments, including different cultures/languages

**-** Diverse background of Real Estate, Logistics, Material Handling, Sales, QA tester, and others

**-** Extremely proficient in many PC programs like Microsoft Office, Greenshot, GIMP, project management tools like CRMs and JIRA, as well as HTML

**-** Experienced tester, critical thinker, and troubleshooter

**-** Speak, read, write, and understand a bit of Chinese (Mandarin) and Spanish

- Lived abroad in Asia for nearly 3 years

**Education**

2014-2011

**Everett Community College –**

-Pursued Aeronautical Engineering Degree

Part Time/ Night Student

2004

**Edmonds Community College**

-High School Diploma

**Work History**

Current – May 2020

**BG Multifamily Staffing – Assistant Community Manager**

- Worked as an Assistant Community Manager at Paceline Apartments

Worked alongside Property Manager and with staff to process and generate leads, assist vendors, answer phone calls and messages on the internet, create Market Surveys by contacting competitors, and perform any other duties assigned.

Current – November 2018

**Skyline Properties – Independent Real Estate Broker and Consultant**

- Operated as Broker and Consultant specializing in Residential Real Estate Sales

As a Broker, it was my focus to seek clients who were in the market for a residential home, and provide support in their search as well as see the process through from start to finish. As a Consultant, it was my duty to answer/ask questions related to real estate, finances, investments, etc.

Current – June 2015

**Various Voice Recording Studios - Freelance Voice Actor/Artist**

- Worked as a Voice actor and Artist for TV show/ Textbook/Commercial Advertisement companies

As a freelance Voiceover actor, I have performed numerous voice roles for many companies in Beijing that required a natural English-accented male voice. Not only has my voice been heard domestically in China, but globally, through media outlets such as TV, Radio, Internet, and Business/Industry conventions.

November 2019 – May 2019

**KML Freight LLC – Part time Driver and Home Mover**

- Drove as a Delivery Driver/Mover and Brand Ambassador representative

As a delivery driver and Mover, I represented the brand with high quality support and skill, continually utilizing my background in Sales, Customer service, Delivery and mover specializations, and leadership.

January 2017 – September 2015

**SDL (Beijing, China) – Part Time Web/Mobile English Localization Tester**

- Tested Web, Mobile, and Hardware platforms for upcoming US/ Worldwide product launches

As an English localization tester at SDL, the duties assigned were directly related to the English localization process and analysis. Tasks included proofreading, comprehension, and editing of written English as to increase the system’s impact on end-user functionality.

- Worked independently and assisted the Lead Engineer when needed

As a language localization tester, I became adjusted to working independently and staying motivated throughout all projects. Duties assigned came with a required level of self-motivation, as most tasks were performed independently and then reported to the default reporting software. At times throughout the reporting process, the immediate supervisor would be informed of any questions or concerns that I had.

- Used JIRA bug reporting software

During the localization process, reporting issues about the system being tested were conducted through the online JIRA reporting software. Over time, I became acclimated with the system and I am currently familiar with most, if not all, areas of the software for reporting issues, communicating with others, and logging necessary information.

January 2017 – December 2015

**Pactera Technology International, Ltd. – Contract Project assistant**

- Project assistant and localization tester/analyzer

Worked as a contracted assistant working on various projects ranging from speech recognition to language localization for companies such as Sony, Microsoft, and others

June 2015– November 2014

**Baodao Theme Park Development Company (Beijing, China) – Freelance Agent**

- International Fundraising Agent for local development company

Was hired as a freelance financial agent in charge of seeking investment firms that were based internationally for investment funding in a local theme park development company.

January 2015 – August 2014

**iHandySoft Mobile Game studio (Beijing, China) – Freelance English Language Localization/Editor**

- Helped the translators with corrections and editing in English

Freelanced as a localization assistant, specializing in proofreading and editing texts that were to be included in games and media for end-user consumption.

- Worked alongside staff in localization department

Assisted the Chinese staff with English comprehension and learning, so that staff could continue working on localizing the material.

May 2014 – February 2014

**Newbreed Inc. – Project Cart Fabrication/Construction Assistant**

**-** Fabricator for Carts/pickers/dollies used inside the warehouse

May 2014 - August 2012

**Postal Express – Delivery Driver/Owner Operator**

- Drove local routes as a driver delivering various parcels and materials

Worked as an independent and self-motivated delivery driver for various firms whose business was outsourced to Postal Express.

July 2012 – June 2011

**Nakanishi Dental Laboratory – Driver/Lab Assistant**

- Delivery Driver and Lab Assistant for many local area dentists and doctors

Drove local routes, delivered specialized products, and assisted in office/laboratory tasks.

April 2011 - October 2007

**Drift On Inn/Club Hollywood Casinos – Table Games Dealer and Supervisor**

- Dealt Table games and Poker and ran shifts as Supervisor

Performed multiple duties related to the functions of a Casino gambling house such as a Table games Dealer, Poker dealer, Floor Supervisor, Customer Service representative, Cash/Money accounting, and Security.

August 2007 - June 2005

**UPS/United Parcel Service – Box Handler and Package Delivery Driver**

- Drove local truck routes and delivered packages in local Seattle region

Drove as a UPS delivery driver and representative throughout the Puget Sound region, driving daily routes and delivering packages to customers in all types of weather and temperatures. In addition, I was a local UPS representative that was in charge of keeping clients informed of business practices, procedures, and development.

June 2005 – November 2002

**McDonalds – Supervisor and Crew trainer**

- Manager of Crew and Training Programs

As my first job, I worked as an employee of the local McDonalds burger fast-food franchise, performing duties that encompassed every job position in the restaurant. This position, and the its subsequent duties, taught me much about the job world at large, and instilled an excellent work ethic and mentality.

**Other Work**

May 2014 – January 2006

**Microsoft and Bungie Studios – Freelance Games and Software tester**

- Periodically traveled to Microsoft and Bungie for game/software studies and testing in Seattle

My first foray into testing began at Microsoft in Seattle, WA, USA. As a tester in the company’s “citizen tester” program, I became familiar with testing software and hardware that had not yet been released to the public, as well as participating in focus groups that centered on evaluation.

**References**

**Mikey Buckner –** Independent Contractor / Delivery Driver – 7649 68th St, Marysville, WA, USA, 98270,

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**Aivi Liu** – Project Coordinator – No.5 Danleng Street, Unit 501, Haidian District, Beijing, China 100080

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