**Zachary V. Crenshaw Rivers**

12015 80th Avenue South, Seattle, WA, 98178

206-769-0735 | [rivers.zachary@gmail.com](about:blank)

Certificates and Relevant Experience

Over 10 years of experience with assembly, maintenance and troubleshooting custom built computers

Currently Studying for COMPTIA A+ Certification

Experience with Microsoft Active Directory

Professional Experience

**Polyclinic** May 2020- Jan 2021

Pandemic Patient Screener

*Lead Patient Screener*2020-2021

-Trained new patient screeners, including proper protocols and screening techniques

-Daily screening of patients and employees during the COVID Pandemic

-Responsible for revisions to SOP to increase safety of patients and employees

-Coordinated orders for supplies as well as patient sample drop offs.

**Northwest Eye Surgeons** Seattle, WA

*Ophthalmic Technician/Scribe* 2019-2020

-Assisted in training new Ophthalmic Technicians

-Assisted surgeons in performing outpatient procedures, such as YAG laser capsulotomy

-Conveyed complex aftercare instructions for procedures to patients, including medication

-Responsible for following up with patients, answering questions about medication

-Performed clinical exams

**Evergreen Treatment Services** Seattle, WA

*Urinalysis Technician* 2017– 2019

-Sample Collection, Verification and Tracking

-Assisting Nurses and Medical Providers with support as needed

-Cataloguing and Archiving Sensitive Patient information

-Training New Hires and keeping SOP current across 5 sites.

Other Skills: Microsoft Office Suite Proficient, CPR Certified (Adults and Babies),