CORY FANTON

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# Objective

I am Energetic computer science specialist skilled in team work and I have a certificate in Desktop Support. I have lots of experience in customer service and computer configurations. Also, strong skills in problem solving. During my time in college I did a lot of administration work. Working with in virtual environments.

# Education

## Technical Arts Degree in Computer Information Systems | 2013-2017 | EDDC

* Major knowledge: configuration of cisco routers and switches, command line, active directory, TCP/IP, DHCP, Windows 2008/2008 R2 Servers, subnetting, WAN, LAN, and WLAN
* Minor knowledge: firewall implementation
* Coursework: command line, configuration, troubleshooting, and administration

# Experience

## Truck Driver | Columbia Distribution | July 20194 – Present

* customer service, deliver product, maintain truck

## Insight Global at Dell for Boeing | IT Materials Handler | Dec 2018 – March 2019

* PC installing, troubleshooting and repair, creating incident tickets, hardware replacement, perform preventative maintenance for desktop systems

## Cashier | Co-Op | Aug 2018 – Oct 2018

* customer service, store maintenance

## Cashier | Rite Aid | July 2014 – Sept 2018

* customer service, store maintenance, partner of loss prevention program

## Cashier | Vans | June 2012- July 2014

* customer service, store maintenance, selling product, refilling product

# achievements & skills

## GPA 3.5

* Phi Theta Kappa Honor Society
* Certificate – Desktop Support Specialist (2 years’ experience)
* Network Technology Degree

## Operating Systems Knowledge

* Windows 10, 8, 7, XP
* Adobe products
* Mobile devices (android and IOS)

## Virtual Machines

* VMware
* Implemented workstations and severs
* Configuring virtual devices to communicate with each other

Communication

* Exchanging information with others
* Working with others in lab groups
* Great communications with end users

Skills

* Customer service (4 years)
* Self-motivated
* Problem solver/ troubleshooting
* Organized
* Follow instructions
* Team player
* Good listener
* Installing computer equipment
* Currently studying SharePoint