**Objectives**: Motivated Front of House Manager seeks position with potential for advancement. I have excellent customer relation and team building skills; I am natural leader with the ability to motivate others and provide superb service.

**Experience**:

**Floor Manager**

**Eataly, Los Angeles, CA September 2017- January 2018**

Run the day to day operations for two restaurants Il Pesce and La Piazza

Hire and train FOH staff

Develop FOH Sop’s

Payroll

Schedule

**Floor Manager**

**Sandbar, San Antonio, CA February 2015 – September 2016**

Hire and Train bar staff

Inventory and cost control

Create wine lists

Organize and design back-bar

Develop ways to improve liquor costs on P&L

**Lead Bartender/Server**

**McCoy’s, New York, NY August 2013 – January 2015**

Open/close the front of the house

Provide a professional and friendly atmosphere for our guests

To come up with new exciting wine and cocktail menus

Organize and clean bar

Train

**Dive Operations Manager/ Lead Instructor**

**Olympia Air & Scuba Adventures, Tioman Island, Malaysia, August 2012 – August 2013**

Manage the day to day operations and report to the owner on the Mainland

Configure local boat logistics

Train staff in western hospitality methods

Develop holiday packages with local resorts and restaurants

**Beverage Consultant**

**Seasoned Hospitality, New York, NY May 2011 –August 2012**

Assist the client with liquor/wine /beer selections

Develop cocktail list and manage bar staff

Write and arrange beverage menu and wine list

Design organized bar layout

**Food and Beverage Supervisor**

**Monterey Bay Aquarium Cafe and Restaurant, Monterey, CA May 2010 – May 2011**

Lead my team to success every shift

Train my staff on proper ways to serve guests in a fast-paced fine dining restaurant

Map out the floor of the restaurant every morning

Deal with any challenges that may arise throughout the day

**Education:**

Rainbow Reef IDC, Key Largo, Fl Graduated OWSI, Deep, Wreck, O2 Provider, Enriched Air, Boat, Night. 2012

Court of Master Sommeliers, Las Vegas, NV Graduated Level 2 Sommelier 2010

**References:**

Greg Goldberg 805-807-0915, Sales manager of relator.com

John Winfield 831-659-0830, Director of Operations, Monterey Bay

Aquarium Cafe and Restaurant

Stephen Lofferdo 914-974-3215, Seasoned Hospitality, Owner

Gian Paolo Croce (619) 244-6038 GM of Restaurants Eataly, LA

Marino Manfanto (702) 334-6609 GM of Eataly, LA