Good evening,

Let me start off by saying thank you for taking the time out of what I can only imagine would be a busy schedule. I believe this would be a fantastic opportunity for me to fulfill my goal of gaining new experience and advance my career in the technology industry.

Growing up I have had a fascination with technology which would only be bolstered with my time in the navy as Cryptologist, the opportunity to work with state of the art technology and equipment not accessible anywhere else was a fantastic time. While serving another passion was fostered, the passion to help people. Be it helping fellow Shipmates study for the Enlisted Surface Warfare Specialist test or helping someone connect to a printer to print out urgent reports for their division officer helping make someone's day a little or dramatically easier lead to a feeling like no other. This passion continues to grow as I help clients all through the greater Seattle area with any pest problems, from ants invading kitchens to rodents causing havoc in wall, reading the anonymous reviews clients have called my performance beyond any other technician they have worked, professionalism like none they have seen before, and the joy and comfort they have after seeing how thorough and effective my work is continues to keep the fire burning that is my dedication to help others.

Something I would like to iterate about me personally that really is my ability to learn in a fast paced ever changing environment and my dedication to the tasks at hand, from arriving to my first duty station on board the small USS Hopper I had to learn more than just what my schools taught me, working on such a compact ship it is expected that every sailor learn beyond the scope of their job descriptions when enlisting, from learning how to effectively treat fires to maintaining various pieces of equipment throughout the vessel that at times did not directly connect to our equipment was a standard. All this is only emphasized based on the fact our ship was constantly deploying or getting under way for a wide range of reasons. All this with balancing multiple roles in the department and constantly facing the challenges of being understaffed and short on resources multiple times have I overcome what felt like insurmountable odds.

Thank you again for taking the time to read and consider me for this position and hope to hear from you soon through phone or via email.

Sincerely,

Maximo Edwin Martinez

(661)965-5111

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**Maximo E. Martinez “Max”**

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**OBJECTIVE**: To find a fulfilling career in the technology industry around the greater Seattle area that continues to challenge and encourages growth.

**Professional Summary:**

Motivated former Cryptologic Technical Technician Second Class with four years of experience troubleshooting equipment, working with a wide range of people both as a subordinating and a leader, and demonstrating a hard charging mentality to see problems solved. Currently working as a Pest Control Technician helping the people of the greater seattle solve their pest problems with compassion, professionalism, and knowledge.

* Troubleshooting
* Team Player
* Communication
* Operation under Pressure
* Motivated
* Top secret/SCI Security Clearance
* Syracuse University Onward to Opportunity CompTIA A+ Training

**Skills**

**Problem solving**

* Cut problems in the departmental training program. Leading to the average departmental test score to increase and implementing a new bi-weekly training schedule.
* Successfully accomplished taskings during conditions less than ideal due to lack of resources, manpower, and time.

**Troubleshooting**

* Four years of experience keeping the USS Hoppes electronic warfare suits in fighting conditions through scheduled maintenance and corrective troubleshooting.
* Utilizing manuals, diagrams, and critical thinking to keep the Electronic Warfare and Electronic intelligence systems operational.

**Team Player**

* Involved in cross departmental projects as a subordinate, working with a wide variety of people, from small groups to large teams of people accomplishing a wide range of tasks.

**Adaptive**

* Assigned tasks and positions by superiors not always related to the CTT field of work. Many times needed to learn new pieces of equipment, new techniques, and new skills on the fly.
* Worked in a fast paced environment where being assigned on-the-fly tasks in an already busy work schedule.

**Integrity**

* Trained and trusted in handling, storage, and protection of classified materials and information ranging from Personal Identifiable Informations to Top Secret documents.
* Entrusted to finish taskings with no immediate supervision in a timely, efficient, and honest manner.

**Communication**

* Briefed subordinantes on upcoming projects and expectations for finishing. Briefed leadership on projects statues, issues, and lessons learned. Presented briefs to personnel who were not always familiar with equipment or the technical workings of projects.
* Frequently communicated face-to-face, radios, phone, and E-mails with both superiors and subordinates.
* Communicate to clients the method of treatment for particular pests and calming any concerns about using pesticides near their home.

**Customer Service**

* Built experience in customer service while working in food service on board USS Hopper, catering and helping the crew for their food needs.
* While managing materials on board day-to-day tasks include issuing and training personnel on proper use of materials.
* Resolving worries from clients by explaining the process and methods of applying the proper pesticide and catering to special requests when treating homes..

**Hobbies**

* Video Games: A fantastic way to keep in touch with friends, meet new people from all throughout the world, while enjoying new stories and experiences all the while decompressing.
* Technology: Keeping up with the cutting edge of consumer electronics and tracking how the current technological landscape shifts is something I take great pleasure in.
* Writing: Building worlds and short stories is a great way to put creative energy to use.

**Work Experience**

* **Insight Pest Solutions 2019-Current**
  + **Commercial Pesticide Applicator**
    - Gathering information from clients, identifying pests, and safely applying the appropriate pesticide to combat mentioned pests. Treating 12 homes through the seattle area daily and interacting with a wide variety of clients.
* **US Navy Cryptologic Technical Technician 2015-2019**
  + **USN Maintenance person 2016-2019**
    - Conducted scheduled maintenance on a variety of equipment on board with a focus on the Electronic Warfare Suite.
  + **USN Food Service Assistant 2016-2016**
    - Assisted ships Culinary Specialist in maintaining cleanliness of the ship’s eating space, washing used dishes, and catered to the ship's crew during meal hours.
  + **USN Departmental Training Petty Officer 2016-2019**
    - Developed a training plan and supervised the execution of the training plan while some events proctoring training to the department.
  + **USN Work Center Supervisor 2017-2018**
    - Responsible for constructing the Work center’s maintenance plan and timely accomplishment of maintenance for the Ship’s Electronic Warfare equipment.
  + **USN Lead Petty Officer 2017-2018**
    - Managed and mentored the Planning and Tactics department personnel overseeing day-to-day goals were achieved and relaying information through the chain-of-command.

**Training and Certification**

**Basic Training**

United States Navy

SEP2015 - NOV2015.

**Cryptologic Technical Technician A-school/C-school**

United States Navy

NOV2015 - FEB2016.

**MU Surface Work Center Supervisor and Quality Assurance course**

United States Navy

APR2018.

**CompTIA A+ (in progress)**

CompTIA

Expected date of completion: July2020

**Award**

* Top five percent of performers during Northern Edge 2017/2018 joint exercise.
* Navy & Marine Corp Achievement Medalfor exceptional performance during 2017-2018 deployment and going above and beyond the line of duty while serving on board USS Hopper.
* Association of old crows Top performing Electronic Warfare surface ship 2018

**Miscellaneous**

* Willing to work odd hours to see the success of the mission at hand.
* Trained in safety when handling high powered devices.