**Paul Glenn Pablo**

702-488-6548

PaulPablo52@gmail.com

**EDUCATION/CERTIFICATIONS**

* Associates of Applied Science in Network Systems and Administration – ITT Technical Institute
* Bachelor’s in network Operations and Security-Western Governors University in progress GPA 4.0
* COMPTIA Network+ - July 22nd 2019
* IC3 Digital Literacy Certification- December 2017
* COMPTIA A+- In Progress (Expected Completion by July 2021)
* Cisco Certified Network Administrator- In Progress (Expected Completion by October 2021)

**SKILLS**

* Basic understanding of Cisco routers and switches
* Basic understanding of Extreme switches
* knowledge of OSI model
* Basic understanding of the fundamentals of network security and layer 3 troubleshooting
* Basic knowledge of Solarwinds
* Knowledge of the XMC (Extreme Management Console)
* Knowledge of Fiber Optic connections and cabling
* Knowledge of GSuite and software packages such as Microsoft office
* Knowledge of Imagining systems for windows and MAC OS
* Working knowledge of Microsoft Active Directory
* Knowledge of Windows and Mac Operating Systems

**COMPETITIONS**

* National Cyber League Spring/Fall 2018 Season –Bronze
* National Cyber League Spring 2019-Silver
* BSIDES OSINT Capture the Flag 2019

**PROFESSIONAL EXPERIENCE**

**CLARK COUNTY SCHOOL DISTRICT** **Las Vegas, NV**

*Computer Technician I December 8th, 2019-February 5th,2021*

* Provides technical support to users related to client hardware and software.
* Installs Clark County School District-standard hardware software, peripheral, and non-computer equipment upgrades.
* Interfaces peripheral devices with computers
* Maintains competency in current operating systems, desktop computer hardware, and peripherals used in the District.
* Troubleshoots and repairs or replaces client hardware including, but not limited to desktop and laptop Windows or Macintosh computers
* Maintains micro-computersecurity compliance according to District standards.
* Maintains accurate reporting of work performed using enterprise-level ticket tracking system, such as CA Service Desk Manager
* Assists users with network security issues such as file system rights, account access, and password maintenance.
* Maintains inventory control of parts required in repairs or replacement.
* Performs field support at any District school or facility.
* Identifies computer software, hardware, and communication problems.
* Configures hardware and software to match environment.
* Conforms to safety standards, as prescribed.
* Performs other tasks related to the position, as assigned.

**MCCARRAN INTERNATIONAL AIRPORT** **Las Vegas, NV**

*Information Systems Intern July 2nd 2018-April 26h 2019*

* Assisted personnel on switch installations in MDF and IDF closets
* Created network diagrams using Microsoft Visio
* Maintained and created naming conventions for IPAM (IP Address Manager)
* Configured Extreme EXOS switches for production
* Answered service request tickets
* Connect and troubleshoot Layer 1 issues
* Maintain and monitor UPS Network cards within Solarwinds
* Updated firmware and switch information within Xtreme Management Console
* Setup and troubleshot wireless access points within McCarran International Airport

**STRAIGHT UP TECHNOLOGIES** **Las Vegas, NV**

*Jr. Network Administrator May 4th 2018-May 10h 2018*

* Set up computer networks by physically installing, connecting and configuring equipment.
* Set up network connections for events
* Setup and installed access points for convention center usage
* Assisted senior administrators and project leaders with moving equipment to different rooms

**COLLEGE OF SOUTHERN NEVADA**  **North Las Vegas, NV**

*Computer Lab Assistant January 2016-June2018*

* Resolved hardware and software problems on school computers and BYOD devices for students
* Set up printer drivers on computers
* Utilized Microsoft Excel to initiate head count procedures every day
* Documented computer lab issues
* Organized and maintained computer lab pods and equipment

**TLC COMPUTER SOLUTIONS** **North Las Vegas, NV**

*PC Technician Intern* *August 2017 – April 2018*

*December 2013 – March 2014*

* Diagnosed and troubleshot hardware and software issues with customer’s PC
* Utilized software for data retrieval from customers hard drives
* Test and inspected computers and devices for resale
* Documented customer information and invoices once a week using QuickBooks
* Maintained equipment and organized the store
* Clarified and gave recommendations to customer inquiries
* Designed and assembled PC desktops and laptops for customers specific needs