**Brian Mayor** Los Angeles, CA 90004

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## Profile

Certified IT Professional with the ability to install, upgrade, troubleshoot, configure, support, and maintain software and hardware. Skilled in organizing projects, determining end-user requirements and providing effective solutions. Eager to collaborate with other technicians and contribute to the success of the organization.

## Certifications

* CompTIA A+ Certified Technician July 2019

## Technical Skills

* Install, configure, and maintain Microsoft Windows 7/10, and Windows Server 2012/2016
* Configure network protocols; NTFS permissions, backup and data storage; disk management
* Create and administer user and group accounts; configure TCP/IP protocol suite; interoperability with Linux; administer file and print services
* Active Directory design and implementation, manage and administer group policy configuration
* LAN implementation and maintenance; install and configure DNS, DHCP, and WSUS
* TCP/IP installation; IP addressing and subnetting
* Install and configure Network Access Protection (NAP)/Routing and Remote Access (RAS), Network Address Translation (NAT), and Virtual Private Network (VPN).
* Install and configure Cisco routers and switches; routing protocols RIP, EIGRP and OSPF; configure VLAN, ACLs; troubleshoot LAN and WAN problems
* Install and configure motherboards, NICs, SCSI and peripheral devices; upgrade memory, adapters and other hardware; Ethernet switches and routers; network cabling
* Implement, configure, and troubleshoot Network Security issues
* Implement and maintain virtual environments using VMware and VirtualBox
* Fundamentals of SharePoint, Microsoft Azure, Microsoft Office 365, and database concepts

## Experience

### E-commerce Vendor 2017 - Present

Duties:

* Outsourcing/Importing Goods
* Distribution Management
* Up to date with Internet trends, practices, technical innovations

Field technician (Xclusive IT)

Duties:

* Creating and updating tickets
* Supporting Users Remotely/Physically on site
* Troubleshooting hardware/software
* Printers
* Updates, Reimaging, Backups
* AD Domains Vpns

## Education

### PC AGE Career Institute - Parsippany, NJ *In progress*

Training school for Information Technology

Certificate in Internetwork Engineering covering certification training for:

* CompTIA A+, Security +, Microsoft Windows 10 and Server 2016
* Cisco Certified Network Associate, CCNA