Devin Wilbourn **Email:** Wilbournd@Gmail.com **Phone:** 702-518-0578

**Work History**

**MGM Resorts Int. | *Information Technology Intern* | *{2020-2020}***

* Assist in re-imaging corporate devices, configuring corporate switches, and analyzing user related data.
* Create and help execute a plan to migrate 500 employees to remote desktops within a week due to COVID-19.
* Observe various IT related fields including but not limited to: Corporate and Convention Networking, Computer Engineering, and Data Analytics.

**Tahiti Village | *Mini-Vac Specialist and In-House Clerk* | *{2019-2020}***

* Directly assist guests on marketing programs with anything relating to their stay.
* Create spreadsheets tracking guest satisfaction rates and the most common complaints.
* Find ways to streamline production of various marketing-related tasks.

**Cracker Barrel | *Food Server, Expeditor, and Food Runner* | *{2016-2018}***

* Create a friendly and comfortable environment for guests and resolve issues with guests in a timely and respectful manner.
* Adapt to each and every situation regarding guests and making sure they have the best impression of our company.

**Education**

**University of Nevada Las Vegas**

*Major:BSBA --- Management Information Systems --- In progress: 96 Credits Completed*

Graduation Est. Spring 2021

**Southwest Career and Technical Academy**

*Entertainment Engineering Design Program --- High School Diploma Completed*

Graduated 2016 End GPA: **3.95**

**Certifications**

*Google Analytics (Advanced & 360)*

*Data Studio*

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| **Skills & Training**  **Microsoft Office Suite**  PowerPoint: **4** Years  Excel: **6** Years  Word: **6** Years  **Programming**  JavaScript: **2** Years  Python: **3** Years  **Adobe CC**  Illustrator: **2** Years  Photoshop: **2** Years | **Professional References**  **Cynthia Vollmer,** VP of Risk Management  (MGM Resorts International)  Phone: **702-882-8425**  **Angela Gimmellie,** Director of Marketing  (Tahiti Village)  Phone:**702-375-0149**  **Vedrana Ylinen**, In-House Manager  (Tahiti Village)  Phone: **702-882-9141**  **Brian Liechtenberg**, Manager  (Cracker Barrel)  Phone: **702-457-1200** |
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