**IAN Z. VANDERSTEEN**

1623 105th St S

Tacoma, WA 98444

(253)448-0996

ianvandersteen@gmail.com

**PROFESSIONAL CAREER OBJECTIVES**

My goal is to utilize my prior-military and civilian experience and obtain a position as a database administrator.

**SUMMARY OF QUALIFICATIONS**

* 6 years of military experience developing unparalleled airmanship, professionalism, and adaptability.
* 2 years’ experience in the IT field developing customer service skills, comfort with various technologies, and developing security and database maintenance plans
* Experience and knowledge handling personal and confidential information

**PROFESSIONAL EXPERIENCE**

**Best Buy Warehouse,** Spanaway, WA **10/2020-Current**

*Support Agent*

* Data Entry using STAR and Part Order Database
* Troubleshooting and diagnosing various technologies including PC, Audio, Television, and Appliances
* Team-oriented – helped lead small groups of individuals through complex tasks meeting deadlines

**Tacoma Community College Networking & Cybersecurity Program,** Tacoma, WA **10/2019-8/2020**

*Work Study*

* Developed fully functioning virtual environment in a hyper-v infrastructure for 60+ students
* Working knowledge in scripting:
  + Powershell
  + Command Prompt
  + XML
  + Bash
  + SQL
  + MySQL
* Built and maintained various databases in SQL and MySQL
* Comfortable with PowerBI, Crystal Reports, and other Big Data Analytics
* Secured and maintained 50+ workstations on a daily basis
* Handled one-on-one tutoring in security and database practices

**Tacoma Community College Veteran Services,** Tacoma, WA **04/2018-04/2019**

*Work Study*

* Handle Veteran Student documents daily
* Experience using and manipulating various Veteran databases
* Experience working with Oracle PeopleSoft
* MOS Excel certified
* Intimate knowledge of Veteran needs, ranging from disabilities to types of benefits

**U.S. AIR FORCE,** Beale AFB, CA **01/2013 – 07/2015** & Cannon AFB, NM **07/2015-01/2018**

***Tactical Systems Operator***

* Supervised and trained initial trainees in theatre in order to maintain mission readiness for current ISR needs, as well as instructing advanced techniques / procedures to more experienced personnel.
* Leads and performs inspections, operations, securing of various airborne systems and subsystems during integrated air training, combat missions and testing conditions.
* Specializes in the utilization of multiple radios to communicate simultaneously across multiple nets to increase mission effectiveness and success.
* Deployed and conducted special operations missions during contingency operations.
* Led and performed inspections, operations, securing of armament systems and subsystems for all operations.
* Responsible for scheduling and conducting Realistic Military Training for U-28A ensuring aircrews are continuously mission ready as enabler forces.
* As Squadron Tactician, was responsible for the coordination and development of new aircraft equipment, procedures, and the associated training involved with current combat operations.

**Banana Republic,** Woodburn, OR **01/2010 – 01/2012**

***Sales Associate/Stock Supervisor***

**Starbucks Coffee Company,** Woodburn, OR **08/2006 - 10/2009**

***Barista/Shift Supervisor***

**EDUCATION/TRAINING**

* Trained on multiple Tactical Systems Operator systems and subsystems giving heightened Situational Awareness for crew members
* Associates in Networking and Cybersecurity – Completed August 2020
* Microsoft Office Suite – Excel Certified
* Database Management Certification
* Help Desk Certification