Lorin Kintrea

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Tacoma, Washington

## **CAREER PROFILE**

Fifteen years’ experience in the Information and Telecom industry that has serviced over seventy major national clients including several State and Provincial employers. Coordinate, schedule and service customers Wan/Lan circuits. Service Windows terminals and retail store equipment.

**PROFESSIONAL QUALIFICATIONS**

**Summary**

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| --- | --- | --- |
| **LEADERSHIP** | **SOFTWARE SUPPORT** | **DESKTOP WINDOWS SUPPORT** |
|  |  | * Major retail POS service |
| * Strategic Planning | * Linux Server Services | * Business Phone setup and install |
| * Large Scale Survey | * Windows 2000,XP,7,10 | * Asterisk Sip/ Trunking |
| * Project Manager Collaboration | * Windows Kiosk Repair | * DHLS Passport Kiosk Repair |
| * Project Scheduling |  | * IMAC Cisco, Juniper, Bay Networks |
| * Supervise site Technicians |  | * Mirror / Upgrade windows enterprise |
|  |  | * Repair HP,Lexmark,Okidata, Kyocera |
|  |  |  |

**PROFESSIONAL EXPERIENCE**

**IT Field Contractor/Team Lead, Field Nation Inc.**

Vancouver BC and Seattle WA *“contractor” (2012-Current)*

* Provide IT field services for Field Nation national clients Ensure adherence to schedule and scope of over 250 installation projects with 100% completion and a 98% success rate
* Performed onsite startup and installation of telecommunications Voice/Data and servers for customers, not limited to retail, commercial, and government agencies
* Collaborated with managers, general contractors, project managers and technicians from various organization to conduct testing and coordinate services
* Installation of Network including Routers, switches, Dial backup Modem, DSL Modem, Network Management Device, Metro Ethernet modems, Wireless Access Points, etc
* Monitored the performance of project team members in the field to verify they were performing the job duties based on the criteria of the project and outlined blueprints

**FUJITSU U-SERVE FIELD TECHNICIAN**

**BFG Enterprises**,Ontario, Canada “work conducted in Vancouver BC” *(05/2015-07/2015)*

* Flew out to remote locations in Canada upgrading Fujitsu u-serve computers (robots) and moving from town to town to complete the scope of the contract

**Windows Image Team member” Short term contract”**

**Anix Consulting Group**, Vancouver BC (*04/2014-05/2014*)

* Perform site upgrade at Timber Company upgrading Windows Workstations in one of Canada's largest Timber companies in Canada in Quesnel BC Canada.

**IT Infrastructure Technician**

**Activo Inc.**,Vancouver BC Canada *(07/07-07/08)*

* Coordinated, Supervised and installed over 70,000 feet of structured cable all over British Columbia Canada
* Supervised small teams of installers. Read IBM blue prints in order to determine the particular routing of structural cabling based on WAP locations
* Mounting data equipment on network backboards for a large restaurant chain in order to remove equipment off the ground and create a presences of general accessibility (traveled to multiple cities in the province of BC to perform work)
* Perform site surveys and evaluations for equipment installation of LAN and WAN equipment

**Security Services for Federal and Police Departments**

**BC Corp Commissionaires**, Vancouver BC Canada *(05/2003-06/2006)*

* Perimeter security for Royal Canadian Mounted Police, Air traffic control centers
* Monitored and authorized entrance and departure of employees, visitors, and other persons to guard against theft and maintain security of premises
* Issued keys to Offices for the utilization of police vehicles as well as tested Tasers

**IT systems Administrator/Sharp Digital imager consultant**

**Blackbrurn Office Equipment,** Bellingham, WA *(05/2000-10/2001)*

* Performed data backups and disaster recovery operations software
* Installed, configured, and supported local area network to maximize uptime
* Maintained company's database enabling the organization to bill over 250 customers Factory trained product support specialist for Sharp copiers and integrated into network

**EDUCATION**

***Diploma of Network Technology*** North Seattle Community College

**Technical Proficiencies:** Windows Server and Client Administration, Microsoft Excel, Microsoft Outlook, Microsoft Word, Microsoft Access, ***Cisco Academy*** North Seattle Community College,

**Technical Proficiencies:** Cisco IOS configuration configuring RIP, EIGRP and other Routing protocols

**Sharp Copier Academy:** Blackburn office equipment

Technical Proficiencies: Factory certified on AR series copier/printers, Toshiba 650 and Fiery print server

**REFERENCES**

Furnished upon request