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| Thomas O. Melton | 4104 S. 384th st  Auburn, WA 98001  253-293-3003  tomelton@comcast.net |

*To find an IT position that will allow me to help a progressive organization meet and exceed its growing and constant networking challenges.*

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| Technical Skills | * 5 years experience maintaining the daily functionality and over site of the City of Tacoma Data Centers. * Extensive experience with Microsoft products and Operating Systems such as Microsoft Office Suite and Windows XP * Over 24 years of supervised experience designing, installing, and configuring Workstations and Servers. * Experience with different Wide Area and Local Area Networks * Experienced using administrative tools in WinNT 4.0 Server/Workstation and Windows 2000 Advanced Server to create Primary and Backup Domain Controllers, create Domain Forests, manage users and groups, and assigning rights/permissions * Over 24 years experience performing troubleshooting tasks for connectivity, speed, and packet loss issues * Knowledge and experience using Routed Protocols: TCP/IP, IPX/SPX, and AppleTalk; ISCSI and NAS * Seven years of experience building, troubleshooting, and upgrading computers, servers, NAS and Blade Centers in general. |
| Job Duties | * Approve and order new Hardware, Software and 3rd party Support. * Approve and order upgrades to Hardware and Software * Apply Hardware and Software patches. * Test and Evaluate new Hardware, Software and 3rd party Support * Train Interns and Apprentices. * Trouble shoot hardware, OS, and software. * Recommend New Hardware, Software and 3rd party Support. * Support City enterprise Hardware, Software and 3rd party Support. * Support Non BIS hardware, Software and 3rd party Support * Over See both enterprise and non-enterprise Server facilities. * Setup and configure, new and existing servers, OS's, and Software. * Monitor All servers and server rooms. * City BIS liaison for BIS and TPU users. * Assist Non BIS groups with computer needs. |
| Education | 2007 VMWare Redmond, WA   * VMware ESX   2006 IBM Redmond, WA   * IBM Blade Centers   2005 Netapp Bellevue, WA   * Ontap, SnapVault, SnapMirror   2004 Netdesk Bellevue, WA   * Windows 2003 Server   2003 Mcafee Seattle, WA   * EPO   2002 IBM Redmond, WA   * IBM Director   2001 IBM Fort Worth, TX   * IBM servers   2000 Netdesk Seattle, WA   * Windows 2000 workstation/server   1997 Netdesk Bellevue, WA   * Windows NT4 workstation/server   1995 Bellevue Com. Collage Bellevue, WA   * Netware 4.0   **Education Continued**  1994 IBM Seattle, WA   * IBM VTAM   1984 Okidata Seattle, Wa  Okidata printers  1982 Green River Collage Auburn, WA   * Electronics Technologies   1978 Sumner High School Sumner , WA |
| Employment History  Personal References | * City of Tacoma, BIS 2003-2008 * City of Tacoma, TPU-Tacoma Power 1997-2003 * Puget Power, Information Systems 1988-1997   Bill Bouge  City of Tacoma IT/BIS Manager  253-573-2358  Jimmie Farmer  City of Tacoma IT/BIS Lead  253-502-2202  Rod Bentley  City of Tacoma / TPU IT lead  253-318-0660 |