**Domingo Balinton** 

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**Summary**

IT Professional with over 15 years of experience, and diverse knowledge base. Proven ability to work as a team member and lead when necessary. History of  
identifying and resolving technical issues, and meeting designated timelines. Looking to expand into Security Networking.

**Skills**

CISCO Certified Network Associate (CCNA) Student Network plus  
Information security Desktop support  
Technical help desk experience Familiar with Routing Protocols

**Experience**

**Deplyoment Tech 04/2017 －Present  
Barrister (on-call) Eastbay, CA**Duties Include:  
On call as a field technician handling mostly installation and maintenaince. Trouble shooting Various Local Issues. Deploying Computer units for local businesses.  
Installing Printers.

**Deployment Tech Temp 11/2017 – 1/2018**

**Rally Health (Contract) San Francisco,CA**

Duties Include:

Re-Imaging, Wiping and installing OS via USB, C-type and Network MAC Pro and MAC Air

-Utilizing Casper Imaging server via Sudo Commands thru terminal

-Creating scripts thru BASH

-Provide end user support for both team member hardware & software.

- Accessing network/wifi systems with Network Admin Account.

-Responsible for IT asset management and provisioning for onboarding / offboarding.

-Proactively surface ideas and proposals for IT support improvements.

-Familiarity with the following services and account admin AD/SSO: Adobe, Amplitude, Axure, Bitbucket, BlueJeans, Box, BugSnag, CarbonBlack, Cloudability, CrashPlan, Datadog, DocuSign, flood.io, Google, Google Analytics, HipChat, JAMF/JSS, JetBrains, JIRA, LastPass, LucidChart/LucidPress, Meraki, MyEPP, New Relic, Office365, Pagerduty, Pingdom, Sketch, Smartling, Smartsheet, Verizon (MiFis), WebEx, Wiki, Zapier and Zoom.

Computer Technician/Field Tech/Network Admin

**CCFA (Computer Client Field Analyst) 03/2012 － 01/2016  
Pacific Gas & Electric (Amerit) Oakland/ San Ramon, CA**Duties Included:  
Schedule and execute deployments for XP/Win7 with high efficiency. Travel to remote sites to troubleshoot computer issues Re-image laptops with XP/Win7  
including printer & Wi-Fi setup Data migration using USMT 4 from one laptop to another Ticketing system BMC used to create, assign, and close tickets  
Roles: Lead Technician / Scheduler/ Deployer/ CCFA at the Oakland Depot Serve as Team Lead on occasion to supervise multiple teams at remote sites Work  
As CCFA supporting up to 1000 users Troubleshooting programs such as Outlook, Windows XP, 7 and 8 etc... Single handedly Supported between 1800-2000  
users. Familiar with Iphones, Blackberry and Androids Prepped for Security + Exam have some knowledge about Sans Incident Handling

**IT Deployment Tech 10/2013 － 03/2014  
United Airlines (corestaff) San Francisco, CA**Duties Included:  
Re-imaged laptops, Utilized the MS WET tool to migrate data ·Used Fluke tool to read network stats Trained new employees on policies and procedures. Setup  
Scheduled appoints via company email. Coordinated team efforts to deploy computers to the correct employees in a timely fashion. Configured outlook using the  
USA Net tool Setup and assigned network Printers to Computers Utilized a Fluke tool to read Network Stats Coordinate with other departments (TSC) to  
troubleshoot specific programs Responsible for catching up overdue deployments Use of spreadsheet tracking system daily to report (PCD) completed tickets and  
deployments Trained new employees on policies and procedures Work at other locations as needed to meet deployment deadlines

**Computer Technician 11/2011 － 02/2012  
Kaiser (Out Source) Oakland/ Vallejo, Ca**Duties Included:   
Setting up and installing specialized Bridges. Installing specialized sensors and tagging equipment for tracking. Performing accuracy test to make sure  
equipment is functioning correctly. Traveling to assigned Kaiser sites to assist Comnet with all duties as needed

**Education and Training**

**SecurityPlus & NetworkPlus Certified: Stride Center - IT Technology** 2017  
**Oakland**, **Ca**, **USA**  
In school for CCNA Certification. Will graduate/certify in early 2018

**SVC Certificate: Silicon Valley College - Hardware** 2002  
**Emeryville**, **Ca**, **USA**  
Training for IT Tech/Hardware

**Associate of Arts: Computer learning Center - Computers App & Network Admin** 1999  
**San Francisco**, **CA**, **USA**  
Training in Microsoft, Novell and DOS

**Activities and Honors**

As a student (CCNA in-training) of the Stride Center I was given the opportunity to volunteer at YEP (Youth Employment Program) a program for young  
adults. Training students from ages 14 to 24 about the proper techniques on how to reset and provide passwords for the PC Bios Chip and the correct way to  
uninstall/install hardware (Power Supply) while maintaining code of conduct for safety. The goal was to give the youth the opportunity, exposure and confidence  
to pursue a career in the IT Field.