**Cameron Bacon**

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| Education | Bachelor of Science—Information Technology  *Arizona State University, AZ, May 2021* | |
| Professional  Experience | *Z Networks*, Marysville, WA, 2021 - Current  IT Technician  Provide helpdesk support for clients while maintaining effective communication with Coordination team.  Conduct remote and onsite service to clients for hardware, software, and network troubleshooting.  Manage several tasks and applications while simultaneously assisting multiple customers via headset and email.  *Electro Enterprises*, Fort Worth, TX, 2018  Sales Assistant  Delivered high quality customer service over multiple communication channels to high-end clients in the Electrical Connector industry.  Assisted with all remote desktop troubleshooting scenarios for all in-house workstations and workstation/printer replacement and IP address assignment.  *U.S. Navy*, United States, 2010  Electrician’s Mate  Successfully assisted with the operation, maintenance, and troubleshooting of the submarine’s nuclear power plant.  Honorably discharged from service. | |
| Skills | Red Hat Enterprise Linux 8  PowerShell  Active Directory  Hardware troubleshooting | Windows Server  Node.js Development  Network Troubleshooting  Helpdesk Support |
| Certifications | **Advanced Software Development in Full-Stack JavaScript**  *Code Fellows, Seattle, WA*, 2017 | |