**SUMMARY**

Wide experience of fields with most refined skills being in customer service from working in the food industry and retail

**HIGHLIGHTS & QUALIFICATIONS**

* 7 Years Customer Service Experience
* 4 Years in Sales
* 2 Years Training Experience
* 2 Years Bartending and Serving
* 2 Years Point of Sale (POS) Experience
* Microsoft Office: Excel, Word, PowerPoint, Outlook
* Process and Time Management

**PROFESSIONAL EXPERIENCE**

**LANDSCAPING LABORER**, PETALUMA GOLF & COUNTRY CLUB PETALUMA, CA 2020 – PRESENT

* Performed maintenance on grounds including but not limited to sand traps, invasive plant removal, and weed removal
* Professionally manicured club lawn to ensure proper health and fit for play
* Ensured trees were properly maintained for appearance and health

**MAINTENANCE TECHNICIAN**, ESSEX PROPERTY TRUST BELLEVUE, WA 2019 – 2020

* Provided maintenance for buildings ensuring prepper and fast fix time for electoral and plumbing issues
* Maintained appliance, repaired, and replaced appliance when needed
* Maintained a 94% satisfaction rating on work orders while building rapport with clients via SightPlan

**DELIVERY DRIVER**, POSTMATES/DOORDASH BELLEVUE, WA | PETALUMA, CA 2019 - 2020

* Accepted and placed orders for customers
* Pick up orders and delivered to customers with a high satisfaction rating

**COUNTER PERSON,** PREMIER GOLF BELLEVUE, WA 2019

* Managed the bar, and curated new cocktail menu
* Coordinated with distributors to create and fresh beer list and keep inventory supplied
* Bussed, cooked, and provided bartending duties
* Sanitized services and washed dishes
* Provided in person customer service at the golf counter

**WAITSTAFF/BARTENDER**, 110 GRILL LEOMINSTER, MA 2017 – 2019

* Started as bus person and worked up to service position
* Cross trained as Bartender
* Night closer and provided training and support for inexperienced staff and other locations

**EDUCATION**

WORCESTER STATE UNIVERSITY | WORCESTER, MA 2015 – 2018