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Danny Gramajo

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Education

* **University of Maryland, University of College** – **Graduated  
   -**Bachelor of Science in Computer Networking & Cyber Security
* **Montgomery College, Takoma Park, Maryland- Graduated   
   -**A.A Associate’s degree in Information System.

Technical Knowledge:

**Operating Systems:** Microsoft Windows 7/ 8/ 10/ Mac OS X, v10.5-10.11, Window Server 2008/ 2012/ 2016/2019

**Server Service:** Active Directory, DCHP, IIS, WSUS, SCCM, WDT, Print Server, Windows Backup Services, Hyper-V, File and Storage services.

**Networking:** LANS, WANS, VPNs, Switches, Routers, Firewall configuration, TCP/IP, Remote Desktop, Trunking, VLANS, ACL

## Certifications: -CompTIA A+ Certified -CompTIA Network+ Certified -CompTIA Security+ Certified -Installation, Storage, and Compute with Windows Server 2016 –Certified -Administering Microsoft System Center Configuration Manager (SCCM) and Cloud Services Integration -Certified -VMware Certified Professional 6.7 – Data Center Virtualization (VCP6.7 –DCV) – Currently working on it. -CCNA - Routing and Switching – Currently working on it Clearance level: Top Secret.

# Professional Experience

## Leidos – Fort Meade, MD - Systems Integration Engineer – April 2020 - Present

* Coordinated and ensure security compliance of the integration and test infrastructure using DoD security analysis techniques including the Information Assurance Vulnerability Management process and applying appropriate Security Technical Implementation Guides for relevant components.
* Conduct performance analysis and technology maturity assessments of emerging technologies through application review and load testing.
* Understand and provide insight on system and application performance through the analysis of recorded system utilization and network traffic during test events.
* Performed systems integration, test, and deployment of cross domain solutions and related technologies on Red Hat Enterprise Linux, and VMware ESX Platforms.
* Deploy hardware, install base operating systems, install software applications, and provide network configuration for a variety of hardware categories (workstations, servers, network switches, storage arrays, and network load balancing devices).
* Troubleshoot the operation of these components and resolve existing or potential issues to ensure optimum operation of the environment.
* Setup and configured an offline SCCM in offline test environment - Deploying applications, application updates, security patches, and deploying images using SCCM. Assigning applications to certain device & user collection through SCCM.

**Arlington, VA –System Administrator – September 2019 – April 2020.**

* Served as the technical expert responsible for the engineering, implementation, installation, operation, and maintenance of SAN, Backup, and Endpoint protection architecture within Windows 7 and Server 2012 -2016 networks.
* Created Windows 10 reference Image, created standard windows 10 Image using MDT and deployed Images.
* Test Desktop images based on custom task sequence to meet the goal.
* Installed, configured, managed Splunk in SAP environment.
* Responsible for account creation and service accounts, maintained system documentation, tuning system performance, installed system wide software, validating, and implementing critical system patches.
* Setup, configured, and managed VMWare virtual environments, ESXi hosts, VCenter appliances, and VMWare vSphere infrastructure.
* Handled networking support administration, overall strategy, design, implementation, and operational aspects of multiple systems, operating environments, and related software.
* Scheduled, planed, and overseed system upgrades.
* Developed functional requirements through interaction with end-users and coordinated with the development team on systematic enhancements or changes.
* Performed fault isolation and diagnostic/assessment functions to include determination and execution of corrective actions on real-time basis.
* Assisted in planning for upgrades and replacements for the program assets reaching the end of their life cycle.
* Supported asset acquisition, installation, configuration, and maintenance.
* Performed administrative level installation, configuration, and maintenance on all components/assets associated with the program.

## DISA GSC T2 System Admin – Defense Information System Agency – Fort Meade, MD (Part-Time, Weekends) - Nova-Dine Corp July 2020 –SEPT 2021. - Chameleon integrated services – July 2019 – July 2020

* Reimaged NIPR/SIPR machines.
* Troubleshoot/supported Tier 1-2 on the weekends
* Updated Tickets using ITSM and ITSM+ systems/ working remoting with users on the weekends to resolve their tickets
* Meet users during the weekend to minimize workload for the core hour staff.

## Zurka LLC – Washington, DC – The U.S Naval Research Laboratory (NRL)- System Administrator – September 2018 – August 2019

* On-site managed IT services on unclassified and classified networks for 5,000 users and working with a variety of technologies in a heterogeneous computing environment.
* Supported their VMWare virtual environments, ESXi hosts, VCenter appliances, and VMWare vSphere infrastructure.
* Configured Windows Images based on different types of client with their requested applications for offline workstations.
* Deployed applications updates, security patches, and deploying images using SCCM. Assigning applications to certain users with SCCM.
* Responsible for the setup and configuration of new desktops, Virtual Machine (Hyper-V) (VMWare) (domain and standalone), maintaining system compliance with DoD and NRL security standards,
* Troubleshoot hardware and software problems and performing hardware and software installations and upgrades.
* Maintaining the Windows patching schedule and executing patch and version updates, monitoring servers’ capacity, servers’ performance, and performing server recaps.
* Administrated Windows servers (Windows 2008, 2012, 2016) and Tier 3 troubleshooting will maintain the Windows infrastructure for the current and new application hosting environments
* Setup/Manage clustering and network load balancing. Performing backups and restores, Windows 2008, Windows 2012

## Government of the District of Columbia – Department of Disability Services - Information Technology Specialist – May 2017 – September 2018.

* Day to Day Technical support from Hardware, software, networking, etc. - Active Directory user and computer account setup and management including Exchange email accounts.
* Created Windows 10 images using MDT and deployed with WDS.
* Installed, supported, and assisted users with Microsoft Office suite 2007/2010/2013/2016/365
* Remote re-image and/or install of PC’s, and networked printers in an enterprise environment and conducting computer migration. - Write and create batch scripts, Creating and modify group policy, Updating/maintaining servers.

## Artech, LLC- Washington, DC -Capitol Hill - System Administrator January 2016 – May 2017

* Provided on-site technical support including hardware repair, desktop support, and other technology services for Congressional offices on Capitol Hill.
* Remote re-image and/or install of PC’s, Mac’s, and networked printers in an enterprise environment.
* Active Directory user & computer account setup and management including Exchange email accounts.
* End-user software assistance and training.
* Installed, supported, and assisted users with Microsoft Office 2007/2010/2013/2016, including Outlook, Word and Excel.
* Installation and troubleshooting hardware and software for networked and local printers, including drivers on the PC and network connectivity as applicable.
* Support Mac OS X intergraded within a MS Active Directory Environment and setup their Network Shares
* Setup staffers’ mobile devices with MS exchange and mobile device management with AirWatch.

## Verizon – Silver Spring MD – Fiber Customer Support Analyst – May 2015 – December 2015

* Assisted Customers over the phone, chat, and remote assist setting their Microsoft Office outlook.Networking Setup with printer sharing. Configure Networking settings with Verizon Internet.
* Troubleshoot hardware and software issues and identify network/applications issues. Provide detailed information on how to set up/configure data, voice products, and client email application. Verify provisioning and diagnose device /network issue.