**Phorious Whitmore, CHTS, CAHIMS**

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**OBJECTIVE**

As a Certified Healthcare Information Technology professional (CHTS, CAHIMS), I will provide your organization with proficient and reliable PC, network, EHR / EDMS hardware, and software support, collaboration, and maintenance for end-user client access to help clinical and nonclinical staff do their jobs efficiently and improve healthcare reimbursement.

**PROFESSIONAL EXPERIENCE**

**El Camino College** October 2007 – Present

**Computer / Network Technician** – **Computer Network** **Lab Coordinator**

**Torrance, CA**

* Coordinated and increased student participation from theoretical to practical applications in computer networking.
* Maintained and supported Cisco Networking Academy Curricula and corresponding hardware including Cisco routers, switches, and the NETLAB remote access system.
* Installed and maintained remote access network system, which includes VMware, Vsphere, ESXi and virtual machine infrastructure.
* Assisted students from the community with training in computer networking by helping them develop new skills including protocols such as EIGRP, OSPF, RIP and network cabling and computer network security.

**El Camino College** May 2002 – June 2007

**Computer / Network Instructional Technician**

**Torrance, CA**

* Installed, maintained, and repaired computer systems that include a variety of hardware, software, and networking products.
* Maintained and repaired approximately 350 computers at classroom and computer lab sites with tools such as Ghost and Deep Freeze.
* Conducted backups and maintenance on library system equipment.
* Diagnosed and resolved computer and network printer issues.
* Assisted with the implementation and day-to-day operations of the library Local Area Network (LAN) at the physical and network operating system level.
* Knowledge of server and workstation system configuration and hardware architecture.
* Maintained accurate documentation of problems and their solutions; provided user training and support for library staff and students on the use of application software.

***Accomplishments***

* Designed and implemented Windows Server Active Directory / Group Policy network infrastructure consisting of Windows Clients.
* Achieved school savings of more than 50,000 dollars by my installing and maintaining a Cisco Networking Academy NETLAB remote access system.
* Obtained the Certified Associate in Healthcare Information and Management Systems certification from HIMSS.

**EDUCATION & TRAINING**

El Camino College Santa Barbara City College

**Associate Degree: Computer Information Systems Associate Degree: Health Information Technology**

Previous Cisco Certification, CCNA Certification: CHTS, CAHIMS, RHIT (pending exam passage from AHIMA)