**Andrii Shpachuk**

**IT Technician**

**Contact information**

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**Summary**

Systems Engineer, experienced in supporting a wide range of server environments with strong knowledge of Google Suite and various toolsets in the IT sphere. Highly motivated with ability to work under pressure as part of a team or individually to deliver solutions to challenging issues quickly and accurately to tight deadlines. Skilled in automating tasks, deploying automation tests on existing systems, building CI/CD pipelines, managing network devices. Looking for a role which will allow me to expand and apply current skills and knowledge while providing an opportunity to develop new ones. Always eager to learn and enjoy overcoming challenges.

**Skills**

Windows administration: Windows Server 2003-2016, IIS, Active Directory, DNS, DHCP

Linux Administration: CentOS, Apache, Nginx, OpenLDAP, Radius

Database management: SQL Server 2005, 2012, MySQL

Virtualization: VMware, Hyper-V, Proxmox

Monitoring: Zabbix

Integration: SQL Server Integration Services, G-Suite

DevOps tools: Ansible, Docker, Git, Jenkins, Terraform,GitLab

Clouds: AWS

**Experience / IT related educational practice**

*Junior Systems Engineer (Trainee at EPAM Systems), Jun-2021 – Oct-2021*

• Improved, optimized CI/CD pipeline using GitLab, Docker

• Fixed a different type of bugs

• Reported to team lead about tasks status and development risks

*System administrator/Database administrator at Lviv Polytechnic National University, Center of Information Support, 2014 – Oct 2021*

• Administered Windows Servers and Linux

• Implemented and administered OpenLDAP server for staff and students accounts

• Sync accounts with cloud services: G-Suite, Office365

• Adopted OsTicket as helpdesk system

• Maintained, designed and administered databases, wrote stored procedures, SQL and triggers for MS SQL Server

• Created local portals for staff using CMF Drupal 7

*Windows System administrator, Head of computer lab at Lviv Polytechnic National University, Institute of Computer Science and Information Technologies, 2006-2014*

• Administered Windows Servers (AD for staff and students, GP, DHCP, DNS)

• Tech support and problem solving of Windows clients of dean office

• Developed web sites using CMF Drupal iknit.lp.edu.ua, abc.lp.edu.ua, acm.lp.edu.ua

**Education**

Computer Science – Master’s Degree at L'viv Polytechnic National University, Institute of Computer Science and Information Technologies, Department of Information Systems and Networks 2003

Computer Science – Bachelor’s Degree at L'viv State Polytechnic University, Institute of Computer Science and Information Technologies, Department of Information Systems and Networks 2002

**Additional education (courses, trainings)**

AWS Essential Training for Developers – 2021

Learning Cloud Computing: Core Concepts - 2021

Continuous Delivery with GitLab - 2021

Epam University DevOps Program – March 2021

Microsoft SQL Server Essentials – February 2007

Maintaining a Microsoft Windows Server 2003 Environment,

Managing a Microsoft Windows Server 2003 Environment – September 2006

**Hobbies**

Reading, Web-development using CMF Drupal 7,8