**Robert Larios**

**Los Angeles, CA 90042\* (626) 222-9554 irobert.larios@gmail.com**

**\*Systems Engineer\*Network/Systems Administrator**

* *Analytical troubleshooter with over 18 years in Information Technology*
* *Seeking a dynamic position with the opportunity to solve organizational problems with effective technical solutions*
* *Expert in a wide variety of computer systems, applications, networking, and engineering*
* *Extremely professional with strong planning, training, communication, and leadership skills.*

**Professional Experiences:**

***Systems Engineer – SKIDATA Inc. USA 12/13 – 3/2020***

* Prepare small to medium size network equipment and the VMWare environment to install Linux and windows servers (DC, AD, DNS, SQL,WSUS, Anit-Virus, VEEM, SCCM)
* Install, configure and document Point of Sale device integration with credit card companies
* Oversee parking facility updates and upgrades such as John Wayne Airport, UCLA & the Grove

***IT Managed Service Provider – Larios Consulting*** – Whittier, CA 2/2010 – 12/2013

* Manage and monitor Server resources and Desktops using Autotask (PSA) and N-Central
* Maintain 50+ sites US &Canada with a total of 1400 nodes with custom NVRs
* Push/deploy updates and applications via SMS/SCCM to client computers

***Helpdesk L3* CorpInfo Services -** Los Angeles, CA 2/2008 - 2/2010

* Evaluated multiple CRM applications, recommended and installed Autotask CRM
* Evaluated multiple NOC Monitoring solutions and Installed Level Platforms and Zenith Infotech
* Manage Backup solutions locally and to the Cloud for clients

***Network/Desktop Support –*ACS (Walt Disney CNG) -** Burbank, CA 8/20005–2/2008

* Work alongside Disney executives and provide executive technical support
* Manage open and high priority support tickets via ticket system.
* Recommend modifications to workflow to speed up the response time for critical users

***Network/Desktop Support –*Elliott Institute -** La Crescenta, CA 7/2004-8/2005

* Responsible for daily system back-ups, upgrades and overall health of all computer systems
* Provide technical support and works closely with customers to diagnose possible problem sources
* Provide PC hardware/software break/fix support, including virus and spyware removal

**Engineering Support *-* ACS -** Chatsworth, CA 1/2002-7/2004

* Traveled throughout the US commissioning new Autoclave equipment
* Installs peer to peer networks
* Programs a PLC systems using scripting, custom setting and hardwired safety switches

**Education / Naturalization Status**

U.S. Citizen

**Education**

***DeVry Institute*** Woodland Hills, CA – Computer Science

**Self Study**

A Plus Certificate, MCSE, CCNA (expired)