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| Christianne Kaempfer | **111 S. Gibson Rd, Henderson NV 89104**  **(702) 325-6350**  **Kaempfer92@gmail.com** |
| OBJECTIVE I am looking for a full time job, I have over 5 years of managerial experience. I'm a very outgoing and friendly employee, with a reputation for accuracy and high customer service standards. Track record of correctly handling payments and maintaining correct drawer totals as well as always being #1 in my department with most appointments shown/bought. I'm very organized, detail-oriented and a collaborative team player seeking a position in a company I can grow within. I'm a very quick learner and love to help out my team and very knowledgeable. EXPERIENCEFairway Chevrolet Buick GMC, 3100 E. Sahara Ave — *Internet Sales* July 2018 - PRESENT I work as an internet Sales Manager, my daily duties are to call lead prospects that put inquiries online, we call them, tell them a little bit about their vehicle and schedule an appointment for them to come down and talk with us more about purchasing. I also prep all the form to start the vehicle buying process and for them to go through finance. I also delivery the vehicle to the customers and complete desk managers paperwork on purchased and non-purchased vehicles. Gaudin Ford, 6625 Roy Horn Way — *Service*July 2017 - July 2018 I worked full-time as a service cashier; my duties are basically closing all RO's for advisors and making sure the accounting is accurate at the end of every work day. I also make sure all customers are well taken care of while their car is in the service department, I also make follow up phone calls to customers about how their experience was while visiting our dealership. I work as a receptionist as well, answering phone calls, making reservations, and checking people in. EZ Advantage, 2100 Gillespie Rd —*Kiosk Agent*August 2015 - Dec 2016 I was a kiosk agent and worked with customers by handing out keys and making sure their contracts were correct and also up selling the contracts. I had to input keys into the system for all the rental vehicles that were returned daily and made sure they were ready to go for the next customer Findlay Honda, Henderson NV — *BDC Service Consultant*August 2015 - May 2017 I started out as a service porter and very quickly worked my way up into becoming a BDC Consultant; I loved working in the environment that i was in at Honda. My boss opened up my position and I worked as being a service cashier, then he gave me the task of being in charge of the service car loaners. I was moved to the service greeter for 6 months and then moved me inside as the dealership receptionist. I was quickly promoted again and was given a parts counter position and then moved me into Express Lane Advisor and before leaving I was being trained in the warranty department. 99 Cents Only Stores, Henderson NV — *Store Manager*June 2010 - August 2015 I started working at the 99 Cent Only Stores as part time when I was in high school. I started as a cashier and very quickly worked my way up and became the assistant manager working 6 days a week after I graduated. My daily duties were getting the freight off the trucks and onto the shelves. I had a team of 10 people that I lead and worked with to make sure the store was cleaned and fully stocked and ready for opening every morning. Then eventually the store manager retired and promoted me to being the store manager until I left. | SKILLS Reception/Teller skills (Answering phones-Appointments), Great Customer Service (Positive attitude), Self Management, Willingness to learn anything , Thinking Skills-(Problem Solving) , Resilience , Ability to multitask , Excellent Team Player. EDUCATIONFoothill High School, Henderson NV — *Diploma*August 2007 -June 2011 Before graduating from Foothill I took a couple business classes to advance and better my skills in an industry that I can make a career out of. I also took YES INC classes for 2 years, when I graduated my GPA was a 3.2 |