Nick Sanguinetti - Resume

**6451 Elk River Road**

**Eureka, CA 95503**

Cell Phone: **(707) 616-4793**

[nas475@humboldt.edu](mailto:nas475@humboldt.edu)

# Skills:

I have extensive experience in the Information Technology field (over 10 years experience) supporting workstations (Windows and Mac) printers, network equipment, servers, phone systems (PBX & voicemail) with specializations in security (firewalls, ISA server, antivirus, malware, spam, spoofing), networking, systems administration.

E experience with Windows Server / Linux Server / Apple Server:

Windows Server 2000, 2003, 2008 & 2012

Linux distros: Ubuntu, Fedora, Redhat, & Cent OS.

Experience with Windows 95, Windows 98, Windows 2000, Windows ME, Windows XP, Windows Vista, Windows 7, Windows 8.

I have recently achieved a Bachelors of Arts degree in **Political Science** from **Humboldt State University** (Arcata, CA).

I worked for the Boeing subsidiary, Narus specializes in cyber security and is the leader in the world in the field with over 40 patents.

Extensive experience supporting VMWare ESX working at Narus and Claude Laval Corporation.

# Experience:

## Apr 2021 - Oct 2021

### Humboldt Petroleum, Eureka, CA *- Cashier / Stocker*

* Head cashier with duties including sales of lottery tickets, scratchers, tobacco products, nicotine products, coffee, soda, beer, energy drinks, tea, snacks and other items such as convenience items (car stuff and kitchen supplies)
* Checked pumps for malfunctions and spills and made sure they were cleaned regularly for inspections.
* Stocked cooler and store and cleaned cappuccino machine, microwave and cleaned up before and after customers and made sure coffee was brewed and cappuccino machine was stocked and working properly. Also included making sure soda dispensers were working properly and had the proper co2 and syrup.
* Kept track of the inventory of cigarettes every shift to ensure our count was on point and also made safe drops to ensure the register never had over 200$ in cash.
* More duties not listed here that can be discussed later if requested.

## Nov 2019 - Sep 2020

### Staples, Eureka, CA *- Technical Sales*

* Help customers find the technology products that they need and assist with questions relating to new desktops, laptops, tablets, networking equipment, printers and more.
* Troubleshoot PC / laptop / tablet / printer issues and perform virus removals and malware removals / PC tune ups.
* Support other areas of the store such as being a cashier, helping with other areas of the store including paper supplies, ink sales, breakroom supplies and other stationary store products.
* Perform new PC / laptop setup’s to ensure bloatware is removed and antivirus protection is installed and enabled.

## 

## July 2019 - Oct 2019

### RMSI, Eureka, CA *- Merchandiser (SAFEWAY)*

* Use tape measurer to resize shelving / add new shelving according to schematic / physical needs of each product that differs in dimensions..
* Remove old product, add new product and move product to new locations according to schematic / wants of product makers.
* Mark each product according to what it is (backstock, not currently set and deletes) for further working by Safeway staff.

## 

## August 2018 - November 2018

### Walmart, Eureka, CA *- Truck unload team / stocker*

* Unload the truck onto pallets separated by department
* Either load up carts from pallets or take entire pallets to the floor and stock shelves
* Other responsibilities include helping customers (customer service) and also zoning shelves and top stocking and also cart runs when needed.

**Result:** My mother was diagnosed with stage 4 cancer in November and I had to miss 3 days and I filed for family sick leave but was denied for an unknown / no reason given and terminated because they have a point system of attendance and I went over it as soon as they declined my family leave.

## 

## 

## August 2014 - January 2018

### Intermedia.NET, Sunnyvale, CA *- Technical Support (Telecommute)*

### 

### Responsible for technical support via phone and email for Hosted software solutions including; Microsoft Exchange 2003, 2007 and 2010, SharePoint services, both 2.0 and 3.0.

* Working with CRM system to manage caseload and also take incoming technical support calls regarding services.
* Support for multiple mail clients including Microsoft Outlook, Microsoft Entourage and also Mac Mail for Snow Leopard.
* Support for mobile phones and the connections they have to Microsoft Exchange; ActiveSync, Blackberry Enterprise, and also Good Mobile Messaging.
* Responsible for tech support for voice over IP solution and for voice over IP telephones along with initial setup of auto attendant / phone system configuration.

**GAP IN Employment:** Moving to attend Humboldt State University in Arcata, CA.

## 

## May 2014 - July 2014

### Palo Alto Staffing (Narus Inc., a subsidiary of Boeing), Sunnyvale, CA *- Linux Engineering Lab manager*

* Managed a laboratory of over 100 servers and did normal day to day responsibilities of a manager that was out for maternity leave.
* Worked with engineers to ensure the test environment were to their needs / specifications with a wide range of server manufacturers (IBM, Dell, and HP).
* Managed virtual server farm (VMWare ESX) and deployed and kept backups of Engineers test beds and was responsible for creating / managing images used to roll out Virtual Machines.

**GAP IN Employment:** Attending college at Cabrillo College again (Philosophy, Music, Political Science).

## August 2013 - December 2013

### Firetide, Campbell, CA*- IT Manager / Generalist*

* Hired to be the sole IT person in organization from top down and on the same level as executives with regular meetings with the CEO and VP of departments.
* High technology WiFi mesh networking used by large scale government entities (Phoenix and Dallas police) and other large scale private endeavors such as the Dubai Tower.

**GAP IN Employment**: Attending college at Cabrillo College (Philosophy, Music, Political Science).

## 

## August 2009 - April 2011

### Intermedia.NET, Sunnyvale, CA *- Technical Support - Microsoft Exchange Email*

* Responsible for technical support via phone and email for Hosted software solutions including; Microsoft Exchange 2003, 2007 and 2010, SharePoint services, both 2.0 and 3.0.
* Managed a CRM system to manage caseload and also take incoming technical support calls regarding services.
* Support for multiple mail clients including Microsoft Outlook, Microsoft Entourage and also Mac Mail for Snow Leopard.
* Support for mobile phones and the connections they have to Microsoft Exchange; ActiveSync, Blackberry Enterprise, and also Good Mobile Messaging.

**GAP IN Employment:** Quit and relocated to Santa Cruz from Fresno, CA during recession because job would not give pay raise (pay freeze at company) and I could not afford to live there and had to move with mother to Santa Cruz and eventually got a job at Intermedia.NET and moved to Sunnyvale (above position).

## 

## April 2008 - July 2009

### Claude Laval Corporation, Fresno, CA *- Systems Administrator*

* Responsible for all administration of Servers, phone system, network, printers, desktops, software and hardware.
* Administration of a Microsoft Exchange 2003 server with 100+ mailboxes.
* Administration of a Maximizer CRM server with Microsoft SQL 2005.
* Administration of domain and active directory of about 100+ users.
* Responsible for T1 and router / firewall.
* Responsible for Network appliances. (Barracuda Web Filter 310)
* Responsible for 4 Dell PowerEdge 2900 servers.
* Responsible for backup for all 4 servers including tape and disk backup.

**GAP IN Employment:** Hard time finding work because of suspended driver's license with eventual job and license restoral after working at Claude Laval Corporation (above company).

## August 2006 - May 2007

### H&R Block, Fresno, CA *- Lead IT Field Technician*

* Head technician for Information Technology needs of H&R Block field offices. ­
* Deployed new servers and workstations to over 30 offices for a technology refresh. ­
* Supervised other technicians that were part time to maintain offices efficiently. ­
* Set up classrooms for new tax associates training involving projectors and other AV equipment. ­
* Responsible for Point of Sales machines, magnetic card readers, serial cash drawers, and software.

## August 2005 - August 2006

### Alorica Inc., Clovis, CA *- Tier 2 Technical Support (D-Link & Sony)*

* Performed technical support over the phone for computer networking products such as routers, wireless routers, print servers, managed,and unmanaged switches. ­
* Supported firewalls and port forwarding (security). ­
* Worked with voice over IP products and video conferencing hardware. ­ Performed technical support over the phone for personal computer systems (major manufacturer). ­
* Worked with CRM software (data entry) and Avaya voice over IP system.

# Education:

## January 2015 - May 2016 (Complete)

### Humboldt State University, Arcata*, CA- Political Science - Bachelors of Arts*

## August 2014 - December 2014

### College of the Redwoods, Eureka*, CA- General Education*

## June 2011 - December 2012

### Cabrillo College, Aptos*, CA- Philosophy / Music / Political Science*

## August 2004 - May 2007

### Fresno City College, Fresno*, CA Network Technician certificate / Information Technology*

# Awards:

**Honor society (Alpha Gamma Sigma AGS) Cabrillo College**

**GPA at Humboldt State = 3.5**

**Honor roll (Dean's list) Cabrillo College**