2805 S Byron St, Apt 2, Seattle, WA, 98144

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**PROFILE:**

I currently have 3 years of information technology experience. I have done extensive work regarding software, hardware updates. Working on various government projects, I am very detailed, disciplined, punctual and responsive. I keep a dedicated effort to stay knowledgeable of the trends in any field of work I am in.

**HIGHLIGHTS:**

* Project management.
* Hardware and software updates.
* Diligent and detailed oriented
* Problem solver
* Strong time management and prioritization skills
* Experienced on proper use, handling and disposal of hazardous materials.
* Reading and interpreting blueprints, work instructions and engineer drawings correctly.
* Extremely self-motivated and hard-working to complete projects on time.
* Accurate utilization of steel rule and straight edge to maintain precise measurement for projects
* Able to self-inspect for proper tolerances, dimensions, alignments, and clearances of finished parts
* Precise use of measuring instruments such as calipers gauge blocks, micrometers, and dial indicators.

**WORK EXPERIENCE:**

**Integrity Networks 2016 – 2019**

**VA Network Switch Refresh OR, CA, LA, ID, AR, MS, FL, MA, NY**

* Part of the layer 1 switch refresh for The US Department of Veterans Affairs.
* Replaced outdated hardware and repackaged old network switches.
* Installed brand new Cisco network switches across the US.
* Provided cable management.
* Recorded inventory.
* Unboxed all shipments of new network switches.

**Amazon Midtown Switch installations/cable testing. Seattle, WA.**

* Tested cable throughout the Amazon building.
* Installed network switches in each IDF closet.
* Provided cable management.
* Routed all cable from the patch panels to the network switch.

**Windows 10 Migration, Lead UK, Japan.**

* Managed a team of 8 to image computers and deploy to customers
* Supporting the DoD Win10 migration for the Air Force on installations across the world.
* Imaged hundreds of computers along with troubleshooting as issues arose.
* Deployed imaged workstations to customers and as such offered customer service and end user level support to service members and civilian employees.
* Executed some help desk level roles such as answering phone calls, remote troubleshooting, schedules appointments with the customer to deploy their new computers, and backing up customer data on and off the network.
* I am very flexible and willing to relocate as I have done multiple times throughout this project.

**Wells Forgo Windows 10 Refresh**

* Supported multiple Wells Fargo branches with the Windows 10 Refresh across Washington State.
* Deployed images workstations to customers.
* Promptly resolved customer service issues and requests.
* Updated and installed software on clients systems.
* Troubleshoot and addressed system issues.

**The Boeing Company 2019 - Present**

**Assembler Wire Group B**

* Repair critical wire bundles for out of service aircrafts.
* Use production illustrations, specifications, shop aids, blueprints or other information sources, to perform fabrication or assembly processes necessary to build electrical wires or wire bundles.
* Route/pre-route wire assemblies and bundles using form boards.
* Fabricate wire bundles, by cutting, coding, counting, sleeving & splicing wire.
* Install connectors, lugs, solder sleeves, ferrules & contacts.
* Crimp & terminate using hand or machine crimping tool; tie with lock stitch or zip ties.
* Install accessories (relays, circuit breakers, switches & lights) and decals onto shelves and panels as required using hand tools and soldering gun.
* Stripped wires to appropriate length before crimping the contact.