**Benjamin Vanner**

1915 Calaveras Court Tracy, CA 95377

Cell: 925-785-7321

vannerbenjamin@yahoo.com

Summary

Systems Administrator with the ability to troubleshoot complex problems and drive results with minimal impact or downtime. Well versed in all major OS, AWS, Atlassian, and Google Cloud. Highly motivated and ready to learn new concepts and stay ahead of the curve in the world of technology.

Technical Skills

|  |  |
| --- | --- |
| * AWS * Google Cloud * O365 * Windows/Linux * VMware | * Atlassian Stack, JIRA, Confluence, BitBucket * Cisco networking equipment * Networking concepts * Proficient troubleshooting skills |

Experience

**Systems Administrator**

**02/2019 – 04/2020**

**SmartZip Analytics Inc.**

**Pleasanton, CA**

* Serve as the primary IT professional on site handling all-tier incoming tickets
* Manage hybrid Windows and Linux infrastructure
* Build, monitor, scale, and secure cloud IaaS and MySQL databases in AWS
* Partner with developers for releases on dev/stage/prod environments to our SaaS
* Serve as primary administrator for Atlassian, BitBucket, JIRA, Confluence
* Backup and decommission existing VMware servers as needed.

**Corporate Facilities Clerk**

**03/2014 – 01/2019**

**Ross Stores Inc.**

**Dublin, CA**

* Manage all logistics for corporate campus
* Utilize Excel to create, assign, complete, and close work orders
* Supply campus with necessary tools to ensure proper daily function; coordinate with outside vendors
* Assist in move, add, and change for incoming and existing associates; computer and peripherals
* Troubleshoot and resolve any hardware/software issues for team members

Education

**Associate of Science – Network Administration**

**2017-2018**

DeVry University – Online

References

Rick Collette – Cloud Architect

(615) 406-6778

Brian Pavek – Operations Manager

(925) 984-0274

Felicia Tapia – Client Services Manager

(925) 321-7663