**Juan Lazaro**

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# Objective

Personal Banker 2, with an extensive history of customer service with over five years of banking Experience, cash handling, coaching, Motivating, and Managing team in retail banking.

**Professional Experience**

**Wells Fargo Bank N.A**

**Personal Banker 2**

**Las Vegas, NV**

**Sep. 12- Aug18**

* Obtaining and/or maintaining appropriate Financial Industry Regulatory Authority (FINRA) license(s) is required for ongoing employment in this position. In addition state registration, specific product licenses or SAFE licensing may apply. Additional requirements include meeting enhanced financial fitness and criminal background standards. Wells Fargo will initiate the FINRA review process at the time of offer acceptance
* This position requires SAFE registration at the time of employment. Wells Fargo will initiate the SAFE registration process immediately after your employment start date. The Nationwide Mortgage Licensing System (NMLS) web site (http://fedregistry.nationwidelicensingsystem.org ) provides the MU4R questions and registration required for employment in this position
* Individuals in Loan Originator (LO) positions must meet the Consumer Financial Protection Bureau qualification requirements and comply with related Wells Fargo policies. The LO qualification requirements include meeting applicable financial responsibility, character, general financial fitness and criminal background standards. A current credit report will be used to assess your financial responsibility and credit fitness, however, a credit score is not included as part of the evaluation. Successful candidates must also meet ongoing regulatory requirements including additional screening, if necessary.

## AutoZone

**Customer Service rep.**

**Las Vegas, NV**

**June 2009-2012**

* Putting Customers first, succeeding in sales goals by meeting customer expectations.
* Ensure assigned store task are completed in a timely manner on shift.
* Operate cash register and follow established handling procedures.
* Follow company policies and loss prevention procedures.
* Maintain a safe work environment including personal protective equipment.

## Bills Gambling hall and saloon

**Front Desk Clerk**

**Las Vegas, NV**

**June 2006-2009**

* Front Desk Clerk night Auditor processing office paperwork for PBR, Housekeeping management and front desk management
* Self-Supervisor processing Customer Complaints, receiving phone reservations also cashier clerk.
* Light duty cleaning awaiting arrivals for both check in and checking out of hotel client, also meeting accommodations with also up selling suites.

## Education Ed W. Clark High School

Las Vegas, NV

Receiving high school Diploma with a grade point average of 2.5 or higher

**College of Southern Nevada**

Las Vegas, NV

Some College with a history of Communication, Math 116 and Nutrition class.

## Skills

Knowledge of LMS, SMS, and most Microsoft Office programs.

Excellent Communication skills and ability to present complex information in an easy to understand format. Profound ability to work in a fast-paced environment.

## Achievements

Complied and analyzed financial information to prepare monthly reports and annual, financial statements in compliance with accepted policies and procedures.

Ensure accurate timely accounting and thorough understanding of all financial information- monthly, quarterly and yearly-end closing, including bank compliance and taxation issues. Prepare financial management reports based on accounting and control procedures.