**Alena Dunn**

Cell: (425) 244-3871| alena26@comcast.net

**Bio**

I am knowledgeable in Information Technology and always willing to learn new techniques and skills. I am a driven, self-motivated and a hard worker. My goal is to obtain a position in a company where there is a great atmosphere, room to advance, and where I can achieve a high level of excellence at the work I am given.

**Skills & Abilities**

* Microsoft Office
* Software and hardware updates
* Windows 10 experience
* Linux experience
* Cisco Networking
* Server Knowledge
* Application Troubleshooting

**Education**

| September 2017-Summer 2020 | Associates in Technical Arts, Everett Community College |
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| December 2018 | High School Diploma, Everett, Everett Community College |

**Experience**

| October 2018-Current | IT INSTRUCTION/CLASS SUPPORT1, Everett Community College   * I help manage the networking lab and help students with IT homework. I also fix and troubleshoot laptops, routers, and switches. |
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**Certifications**

CompTIA A+

MTA Certifications: Security Fundamentals, Windows Operating System Fundamentals, Networking Fundamentals, Server Fundamentals