**Alexander J. “Alex” Alter**

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**Excellent Cyber Security student and employee who works very hard to exceed expectations**

* [Cyber Security Associate in Applied Science](http://sunyrockland.smartcatalogiq.com/en/2018-2019/Catalog/Degrees-and-Certificates/Cyber-Security) (AAS) May 2019 with 3.6 GPA in Major Courses
* Outstanding work ethic and customer service capabilities lead to satisfied constituents
* Excellent verbal and written communication skills focused on delivering benefits
* Fast learner thrives on fulfilling opportunities and achieving on high performing teams
* Specialized in troubleshooting and problem-solving technical end user support challenges

Trained in computer security issues related to networks, users, operating systems and applications. Topics included risk assessment, access control, authentication, authorization, vulnerabilities, threat detection and prevention, policy development and implementation, disaster recovery, public key infrastructure, and physical security.

**Education**

[**Rockland Community College**](http://www.sunyrockland.edu/) **(RCC)** Suffern NY

Cyber Security AAS May 2019

* GPA in Major: 3.6. Overall GPA 3.4
* Dean’s List - Fall 2017 - Spring 2019 / Graduated with Highest Honors
* [Cyber Security Club](http://www.sunyrockland.edu/campus-life/activities/clubs/club-org-descriptions#cyber-security). Competitions and events develop ethical cyber security professional hacking skills to find and patch vulnerabilities and holes to prevent security breaches
* RCC is a [National Center of Academic Excellence in Cyber Defense 2-Year Education](http://www.sunyrockland.edu/study-at-rcc/academics-and-degrees/degrees-and-certs/program-guides/cyber-security) as designated by the National Security Agency and US Department of Homeland Security

**Relevant Coursework**

Network Security, Computer Forensics, Windows Servers Installation and Configuration, Networking I/ CCNA 1 & 2, Introduction to Wireless Networking, Windows Enterprise Desktop Support Technician, Windows Desktop OS Support, Introduction to Linux, PC Maintenance, Introduction to Design with Computers

**Academic Projects**

*“PC Maintenance Team Troubleshooting”*

* Collaborated with team members to build a Personal Computer and install all software
* Troubleshooted defective parts, inoperative software and drivers, and internal conflicts

**Employment**

**Super Duper Burger,** October 2019 - March 2020 Berkeley, CA

*Front-End Salesperson*

* Train and direct new employees in proper processes to ensure consistently high quality
* Provide exceptional customer service with a friendly demeanor to build positive culture