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| Scott Babcock  1435 Marchbanks Drive #3, Walnut Creek CA· (415)-654-8305  Contact@ScottBabbs.com |
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# Experience

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| July 2020 – PresentIT Engineer, BKL NEtworks  * Kandji MDM * SOTI EMM * Some MSCCM * Configuration of Exchange servers * Proofpoint cybersecurity * On-Site Client support * Remote Client support * Setup and documentation of physical as well as AWS servers * Config of ASA Firewalls * AWS – EC2, Cloudwatch, RDS, VPCs, AMIs, Security Groups ,EBS, etc.  June 2019 – OCT 2020Helpdesk (moved to accountant 02/2020), Nexthome corporate  * Cleanup, Manipulation, Aggregation, and Organization of Large Data Sets * Processing System Flags and handling corrections as needed * Thorough documentation of all work completed * Development and implementation of scalable systems and protocol in the Accounting Department * Implementation of automated billing system, troubleshooting and resolving all issues associated. * Citrix Endpoint Management & Desktop Virtualization * VMware * Microsoft RDG * Zoom + google meet * Mimecast Cybersecurity * Webroot  Nov, 2018 – June 2019Computer technician & IT Support, Mouseworks computers  * Diagnostics, repair, and maintenance of PC’s and peripherals * Manage security options in computers and networks to maintain privacy and protection from attacks * Troubleshoot system failures and bugs to provide solutions to restore functionality * Keep records of repairs and fixes for future reference * Provide technical support in person, over the phone, and online * Set up Port-forwarding, FTP, SSH, RDG solutions for remote clients * Data transfer, backup, and recovery |
| feb, 2018 – nov 2018QA Tester, RTZ Systems  * Develop test cases and prioritize testing activities based on level and importance * Execute test cases, report defects along with severity and priority of each defect * Analyzing results and submitting observations to development team * Managing Redmine ticketing system * Handling software installation and onboarding for new employees * Some SCCM & Powershell |

# Education

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| Currently in progress (online)Associates of computer science, DVC Diablo Valley College 2021 – Current GPA of 3.2  Member of the computer science club |
| June, 2015Graduate, Amador valley high school Finished with a GPA of 3.0  Received an award for mathematics excellence from the head of the department. |

# Skills

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| * Avid Raspberry Pi enthusiast * Quickbooks * Microsoft Office Suite * Excel/Google Sheets * Setting DNS Records | * Microsoft RDG * Port forwarding and remote connections * WAN/LAN Systems * Domain Management |