**NABEEL AHMED**

**Address: 3615 veteran ave apt 1**

**E-mail: jet1x22@yahoo.com**

**Phone 424-209-7508**

**QUALIFICATION:**

\* Highly efficient in providing support for computer hardware and software, its related issues

\* Operating system installations & upgrades, including dual windows operating systems

\* Customer Service Experience dealing with them is my first priority in helping them out with difficulties

**Technical Skills:**

O/S : \* Windows Xp , Vista , Windows 7, Windows 8. Windows 10, Ubuntu, Mac Os:

Coding Languages: \* HTML, Javascript, CSS, Angular JS, Batch files, PHP and PYTHON

Software: \*Highly proficiency of Operating All applications in Windows envoirnment .

**Experience:**

**Freelancing Feb 02, 2016 - on Going**

**Position: Code Writer**

**\* Perform maintence on various websites**

**\* Uploading content using File manager or ftp server**

**\* Editing Web content using html, php, javascript languages for the websites.**

**\* Creating , implementing email scripts for contact us pages**

**\* Creating user registeration / login pages using languages PHP, python, ASP\**

**Remax Beverly Hills Nov 14, 2014- Ongoing project**

**Position: IT Helpdesk**

* Perform routine maintenance on various workstations
* Virus Removal on occasional basis from time to time
* Setup file sharing over Network
* Resolve Internet Hacks/ Redirects / Trojans / Malwares
* Backup / Data Recovery
* Anti-Virus implementation
* Remotely support over Teamviewer
* Internet explorer / chrome / firefox / safari user support
* Wifi Setup / LAN
* Password resets for laptops / PC's
* Configuring Device / drivers
* Consults on Buying new IT Products.
* IPad /iPhone data backing up over iCloud
* Server Maintenance
* Setting Up User Accounts upon newly hires
* Printer / Scanner Support
* Data Migration from 1 PC to Another
* Image Cloning of Harddrive
* Optimizing operating systems
* Software updates every week.
* Remote Support on Occassional Hours from time to time
* Reinstalling Operating Systems
* Installing Softwares as it requires
* Setting up New PC's

**Apex Systems May 28, 2015- Jun 5, 2015**

**Walt Disney Company/Headquarters in Burbank, California (Project based)**

**Position: PC Tech**

* surveying sites that needs to be done
* Checking equipments in cubicles
* Putting tags on various workstations
* Logging information on Excel Worksheets
* setting up printers over network
* Making sure everything is connected properly such as vga/dvi/hdmi cables
* setting up Mouse, Keyboards , dockstations on workstations
* replacing older pc's/laptops/scanners/printers over new ones
* Making sure computer is working properly

**GDH Consulting ,**

**Carmax Los Angeles, California Sep 08 ,2014- Until the project is done**

**Position: PC Tech**

* Inventory
* Checking equipment’s
* Putting tags on various workstations ( IBM, Dell, Lenovo, )
* Checking wires, cables on servers/laptops/desktops
* Working under supervision of Manger
* Sending excel sheet every hour
* Checking in every 30minutes

**Freelancing / Craigslists, Los Angeles, California Aug 02,2012- Aug 1, 2014**

**Position: IT Technician (Desktops, Laptops, Workstations )**

* Communication with clients
* Perform routine maintenance on various type of computers
* Virus Removal
* OS Installation
* Resolve Internet Hacks/ Redirects / Trojans / Malwares
* Backup / Data Recovery
* Anti-Virus implementation
* Remotely support
* Internet explorer / chrome / firefox / safari user support
* Wifi Setup
* Password Reset
* Configuring Device / drivers
* Registry cleanup
* Troubleshoots Bluetooth
* Resolved missing drivers
* troubleshoots Wifi / ethernet
* Printer / scanner troubleshooting
* replaced batteries
* replace, upgrades Harddrive / Ram
* Installing softwares
* Making sure clients are satisfied.