

Terrence Butler

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Seeking IT Help Desk roles.

Volunteer Work

**Assistant** 2014, 2015

*Toys for Tots*

• Sorted and packaged toys for youth and parents of youth that could not afford presents for Christmas.

**Assistant** 2014, 2015

*Second Harvest Food Bank*

• Sorted, packaged, and wrapped food for county residents that could not afford food for Thanksgiving.

**Software Lead** 2018

*TedxOakland*

• In charge of maintaining website to industry standards as well as coordinating with media team to ensure every deadline is met accordingly.

Projects

All projects viewable here:

<http://porfolio-of-i.us.s3-website-us-east-1.amazonaws.com>

Tech stack

Courses:

AWS Concepts, Azure Concepts, Beginners guide to Containers and Orchestration, Learning Cryptography and Network Security, Networking Foundations Protocols and CLI Tools, Linux Network Routing, Fundamentals of Cloud Computing, Linux Networking and Troubleshooting, Wireshark Essential Training, Technical Sales- The Role of the Sales Engineer.

Methodologies:

APIs, Agile, Containerization, Clustering.

Dev techniques:

Micro-services, SOA, Monoliths.

Experience

**Associate Systems Engineer**

*F5 Networks* Feb 2019 – Nov 2019

* Deployed servers as well as troubleshot, analyzed, and resolved server problems including firewalls, TCP, DNS, DHCP, SSL, and load balancing.
* Created custom scripts for autonomous deployment using Javascript. REST/SOAP, JSON. and XML.
* Solve complex problems independently and creatively.
* Foster a collaborative, team-based environment by documenting and sharing new solutions with extended teams.

**Instructor**

*CodeRevKids*  Oct 2018 – Jan 2019

* Responsible for onsite training of youth in fundamental coding and robotics.
* Created a lesson plan including activities for students to follow each class day.

**Full Stack Web Development Student**

*Coding Dojo* May 2018 – Aug 2018

* Applied analytical and debugging skills to develop functional websites and apps.
* Collaborated in a team environment to discover stack curriculum.
* Discovered the fundamental building blocks of web and software development.

**Web Developer**

*Hack the Hood* Feb 2018 – April 2018

* Performed front-end development work for a small business client using a Content Management System.
* Created a website for a small business owner as their technical product consultant.

**Sales Associate**

*T-mobile USA June 2015 – Apr 2016*

* Hit target metrics each month through strong selling skills.
* Collaborated in a team to ensure equal distribution of work, efficient service to customers, and maximized revenue.
* Successful in receiving top in district for accessory sales out of 68 people.