|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| |  | | --- | | **Van Taylor**  Bay Point, California ♦ 925-325-6693 ♦ [vanhtaylor@gmail.com](mailto:vanhtaylor@gmail.com) |  |  | | --- | | **Professional Profile** |  * **Experienced IT Manager:** Offering unique combination of network administration, project management, and technical support that was essential to managing operations for Data Center, Server, MDF and IDF rooms * **Skilled Leader:** Facilitated numerous moves, adds, and changes across an eight-building region by leveraging top-notch leadership abilities to ensure that all employees were striving to meet critical objectives * **Results-Oriented Professional:** Provided rack and stack MDF/MDA management in the Critical Technology Area (CTA) to turn-up over 5000 employee campuses, as well as handle multiple building closures  |  | | --- | | **Technical Expertise** | | Ethernet – Token Ring – AppleTalk – Novel & SNA Environments – Cisco Routers & Switches  Fiber FDDI Technology – ATM MAN Technology – WAN & LAN Concepts – MS Office Suite – AutoCAD  Cisco Line Modules – Microsoft-Mail – Windows XP/7/8/10 & Macintosh – Cabletron Hubs – Structured Cabling |  |  |  | | --- | --- | | |  | | --- | | **Career Path** | |   **Charles Schwab & Company (1995 – 2018)**  *Corporate Real Estate, Technology Project Manager* ***2013 – 2018***   * Combined exceptional project management and technical support abilities to support multiple operations * Expertly facilitated over 300 branch openings, relocations, and closures within a strict timeline and scope * Provided comprehensive support management for the SF headquarters MDF and IDF critical technology areas   *Data Center Management Engineer* ***2004 – 2013***   * Steered technology implementation for critical environments and maintained strict adherence to procedures * Enforced change management and Critical Awareness Teams (CAT) policies and procedures as needed * Maintained optimal cost controls and quality by playing a vital role in the purchasing of new hardware systems * Balanced previous network administration responsibilities in addition to new responsibilities as an engineer   *Network Administrator* ***1997 – 2013***   * Stepped in as a resource during strategic planning initiatives to help establish long-term network objectives * Contributed to system expansion efforts to ensure that the network could handle the company’s growth * Collaborated cross functionally with teams to handled installations, maintenance, and troubleshooting tasks * Interfaced directly with Sprint to coordinate the upgrade of 300+ branch offices on a national scale * Assisted with the installation of LAN ATM in all San Francisco office buildings by laying out dark fiber * Helped launch the first company branch in Japan by proactively working on the network initiation project   *Contract Analyst* ***1996 – 1997***   * Administered the comprehensive integration of both computers and telecommunications equipment (ACD) * Built from previous experience as a support analyst to promptly resolve any hardware/system-related issues * Mitigated costly downtime by coordinating project installations as a member of the Restacking Task Force * Supported phone and computer hardware installations while leading key telecommunications projects * Executed maintenance tasks for LAN/WAN network connections and coordinated the installation of both Cabletron and Cisco HW hubs, routers, and switches   **Previous experience includes long-term employment at Bechtel Corporation**  *Support Analyst & Senior Support Analyst*   * Attentively supported 130 workstations and 100 users in the Automation Technology Group * Functioned as a transition liaison, assisting with the change from in-house technical support to EDS * Added value to the organization by providing firsthand training to users on multiple types of software  |  | | --- | | **Professional Development** | | ***Geo Train Corporation |*** *Cisco Certified Network Associate* ***Pine Mountain Group, Inc. |*** *Net Analyst Certification*  *Numerous Data Center Dynamics Annual Conferences, Attendee – BICSI RCDD Education, Data Center 101 Advanced Router & Lan Switch Configuration – Troubleshooting EIGRP Training – Internet Design*  *Asynchronous Transfer Mode – Dial-Up Systems Maintenance – Fireberd 6000 – Microsoft 2000/XP* | |