**Michael T. Davis**

96 South Davis Street, Beverly Hills FL 34454

US Cell: 352-601-7275

[mike52fl@gmail.com](mailto:mike52fl@gmail.com)

**Education**

* University of Maryland MFRI LA Plata MD, Fire and Rescue Institute 2005-2007
* Southern Maryland Community College, CDP 101

**Specialized Training**

* (CCNA) Cisco Certified Network Analyst
* Security +
* (MCP-I) Microsoft Certified Professional
* (A+) Certified Service Technician
* (Lexmark) Certified Lexmark Technician
* (HP) Certified HP Service Technician
* DC9 Managed Engine Certified
* Dell Partner PR001810892
* Microsoft Partner ID: 4399066
* National Registry Emergency Medical Technician
* Firefighter II

**Awards**

* FAA – Superior performance Award 2004
* US Navy Patuxent river – Superior Performance Award 2006
* DOD EOD Commanders Coin – 2011
* DOD EOD Generals Coin - 2011
* Department of State Certificate of appreciation 2013

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| **Background** |
| Solutions-oriented Information Technology Professional with over 25 years’ experience in private, Department of State and Department of Defense environments with notable success directing a broad range of IT initiatives while participating in planning and implementation of Systems Administration, Network Security and Systems Engineering initiatives. Proven track record of increasing responsibilities in secure network design, systems analysis and development to include hardware, software selection, testing and migration including application administration, installation and support. Outstanding leadership abilities and is able to coordinate all phases of project based efforts while managing, motivating and leading support teams. Knowledgeable in developing effective policies and procedures, project documentation and milestones, Supported International Narcotics and Drug Enforcement in Afghanistan and Counter-IED efforts in Baghdad Iraq during Operation Iraqi Freedom and Operation New Dawn. I was deployed at the United States Embassy as the Program IT Manager for the US Embassy. |

**Recent Experience**

**April 2019 – Present**

**Nature Coast EMS**

**IT Director**

* Manage all IT activities both in house and mobile for 160 users and 220 nodes.
* Work with Citrus County Sherriff on CAD issues and upgrades.
* Manage physical servers and VM footprint.
* Review quotes, purchase and install all new IT technology for NCEMS..
* Completed upgrade to Surface products for mobile units.
* Completed VM Server for new version of Zoll ePCR.

**April 2016 – April 2017**

**US Embassy-Baghdad Iraq OMSS PMO**

***US Embassy Program IT Manager***

* Manage, hire and review a staff of 10 IT Professionals assigned to US Embassy locations throughout Iraq, these positions include Systems Administrators, Network Engineers and Helpdesk Staff located at the U.S. Embassy Complex, Baghdad Diplomat Support Center and U.S. Embassy Consultant.
* SME of all Hardware and Software purchases for the program to include creation of RQ/PO, vendor selection and annual IT budget.
* Provide oversight and coordination of the operations for US Embassy IT communications and computer systems that enable Iraq personnel to continue operations 24 hours a day.
* Maintain, repairs and upgrades network and computer systems.
* Diagnoses and resolve problems or potential problems with the network and its hardware to include understanding the Microsoft patch vulnerabilities.

**June 2014 – March 2016**

**Hospice of Citrus and the Nature Coast. Lecanto Florida**

***IT Manager***

* Manage onsite and offsite networks, desktops, mobile devices, printers, HP, Brocade and Cisco switches, routers, telephony and other technologies to include application and systems software packages.
* Account maintenance
* Image new desktops and laptops prior to distribution
* Work with and coordinate with vendors and consultants in upgrades and new services. Monitor that the level of work performed is correct and to Hospice standards
* Troubleshoot issues which occur on the cloud technology and the Health Wyse, Palm Wyse infrastructure and create tickets when outside scope

**May 2012 – March 2014, Department of State, International Narcotics and Law Enforcement, Camp Gibson Afghanistan.**

***IT Unit Chief***

* Planned and executed the build of a Network Operation Center (NOC) at Camp Gibson Afghanistan for International Narcotics and Law Enforcement Correction System Support Program, Judicial System Support Program and Counter Narcotics Program
* Setup country wide communications in areas where no communications were previously active. This allowed American, Local Nationals and Third Country National advisors to communicate back to Department of State
* SME managing INL-CSSP NOC in an enterprise environment. This includes installation upgrades, adding services and servers, and act as an escalation point for issues beyond first responder's knowledge. Manage implementation of IT Service and functionality and efficiency of a group of computers running on one or more operating systems. Provide installation, maintenance and troubleshooting support of voice, video, and SATCOM communication networks

**June 2011 – May 2012, 7 Rivers Medical Center, Crystal River FL.**

***Assistant IT Director***

* Responsible for all users, systems, training and specialized IP equipment support and maintenance both here at the main campus and external clinics and facilities.
* Responsible for the rollout of MEDHOST Emergency Room database and server migration.
* On call 24/7/365 for all issues relating to the network and user issues.
* Created SOP and training packs for all new employees.
* Advisor to the CFO and CEO on new technologies and emerging products to enhance hospital productivity and accountability.

**09/2008 – 12/2010 L-3 Communications Task Force Troy CEXC Baghdad Iraq**

***Sr. Network Engineer for Combined Explosives Exploitation Cell (CEXC)***

* Managing all network, desktop, backbone activities for Task Force TROY CEXC (Combined Explosives Exploitation Cell)) in Baghdad Iraq.
* SOW includes supervising Web Development for the CEXC WEB, providing server administration and engineering, backup and disaster recovery planning and execution and installation of new switches, routers and wireless within the compound, liaison between vendors and military POCs and asset management requirements to include product selections and warranties.
* Provide support to all agencies local and external to include DOD, FBI, ATF, DIA, WIT, Chuck Wagon, JIEDDO and other intelligence organizations CONUS/OCONUS.
* Worked with ATF on Hazmat Identification and testing of explosive residue from evidence.
* Worked with Latent Print experts on specific caseloads on extraction of prints off of explosive evidence, exploitation of technology found in blast zones and provide testimony in International and Department of Defense courts on the accused.