Albert Jake Golder

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Summary

Result-oriented creative individual looking for employment with a Z NETWORKS in Las Vegas, NV for the position of IT Technician to utilize my managerial and technical computer skills.

Skills

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| * Desktop Support * Adobe Acrobat * Production Support * Computer Science * Microsoft Active Directory * Computer Hardware * Firewalls * Networking Principles * Remote Access * System Administration * Administration * Comp TIA A+ * Team development * Staff training * DHCP * DNS * Document Management * Routers * Applications * Troubleshoot * Help Desk | * Troubleshooting * Operating Systems * Antivirus * Networking * Windows XP * IT Support * Documentation for processes * Installation * Microsoft Office * Customer service * IT Solutions * Windows * Management System * Computer skills * Over the phone support * Professional Work Ethic * Microsoft 365 * Excellent Communication Skills * Windows Server * Willing to travel |

Experience

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| **DHL Supply Chain**  Material Handler  *01/2019 - Current* | * Packed merchandise into boxes and containers in preparation for safe shipment. * Organized warehouse inventory in agreement to warehouse schematic. * Loaded completed orders on pallets according to delivery numbers * Handled powered equipment (pallet jack and forklifts) to move, locate, relocate, stack, and count product. * Ensures products are damage and infestation free, product code dates are properly recorded and matches customer requirements. * Physically load product onto equipment, pallets, or totes more than 20% of specified shift. * Utilized RedPrairie software, Warehouse Management Systems and Workforce Management tools. * Ensure that exact number and type of products, ordered by the customer, are eyed, and loaded. * Perform daily inventory management procedures and duties and adjust system as needed. |

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| **Technica LLC**  Shipping/Receiving Clerk  *08/2018 - 12/2018* | * Receives and unloads incoming materials and compares information on packing slip with purchase order to verify accuracy of shipment. * Sorts, counts, packages, labels, insures, unpacks, and/or logs inventory which is shipped or received. * May operate dolly, pallet jack, and/or forklift in loading and unloading supplies and equipment. * Follows established departmental policies, procedures, and objectives, continuous quality improvement objectives, and safety, environmental, and/or infection control standards. |

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| **United States Air Force, USAF**  Munitions Support Equipment Crew Chief  *01/2015 - 01/2017* | * Accomplished team objectives by effectively running daily activities. * Maintained team flexibility by coaching members all key roles. * Devoted to company requirements and compliance regulations by resorting to continuous team evaluations. * Operates, inspects, improves assigned Munitions Materiel Handling Equipment totaling 316 assets valued at $14.5M. * Executed a quick response agenda by completing 31 each Munitions Handling Unit 226 trailer brake Time Compliance Technical Orders in 5 days. * Stacked and prepared 130 line-item shipments for six Temporary Duty's. * Sent 13 each 110-series trailers to depot for refurbishment salvaged $182,000 in Air Force funds. * Weekly updates of Technical Order Systems needed to repair trailers. |

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| **United States Air Force, USAF**  Line Delivery Crew Chief  *01/2009 - 01/2015 01/2006 – 12/2007* | * Implemented clear and decisive leadership by rapidly gauging and acknowledging to dynamic field conditions. * Audited proficiency of personnel included in airborne operations prior to signing off on assignments. * Bolstered current strengths, training, and knowledge of each team member to equalize optimal tactical strategies. * Developed concept of operation for IT wireless accountability database use, assembled real-time munitions visibility. * Directed 504 flight line inventories, tracked 35K expenditures Air Combat Command's highest training expenditure rate. * Finalized 1.3K munitions movements, bolstered 5K flight line unit training sorties enabling combat aircrew certification. * Supplied daily munitions for 94 F-15E aircraft, ensured 176 aircrew members combat/AEF readiness. |

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| **United States Air Force, USAF**  Precision Guided Munitions Crew Chief  *01/2007 - 01/2009* | * Adhered to company requirements and compliance regulations by utilizing continuous team evaluations. * Maintained team flexibility by directing members all key roles. * Accomplished team objectives by effectively overseeing daily activities. * Advised 45 F-16 aircraft for daily training and combat operations. * Inspected 72 missile coupling rings, identified, and replaced 21 defective components. * Moved and loaded 199 missiles on 29 trailers in three days, WRM capabilities uninterrupted. * Delivered over 600 guided munitions supporting exercise Distant Frontier 1935 flying hours and 1007 sorties on time. * Surveyed and repaired 264 AIM-9 wings saving Air Force over $600K with 66 WRM missiles refurbished. |

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| **United States Air Force, USAF**  **Munitions Storage Crew Chief**  *01/2003 - 01/2006* | * Accomplished team objectives by effectively organizing daily activities. * Maintained team flexibility by teaching members all key roles. * Observed to company requirements and compliance regulations by applying continuous team evaluations. * Responsible for receipt and warehousing of 1,567 munitions line items netting 3,922 tons within 23 structures. * Plots, organizes, and implements work assignments in support of 74 F-16CG aircraft. * Provides courtesy storage of munitions for 12 accounts. * Inspects and maintains explosive storage magazines encompassing 59,800 square feet valued at $30M. |

Education and Training

BS in Information Technology