**Troy A Wiegert**

1350 E Lieg Ave. Apt. 1, Shawano, Wisconsin 54166

715-701-0837 tawiegert@gmail.com

**EDUCATION**

* **Northeast Wisconsin Technical College**, Green Bay, WI May 2016

Associate Degree: IT Network Specialist

**WORK EXPERIENCE**

**Associate Server Administrator** 08/15 - Present

GENEX/URUS, Shawano, Wisconsin

* Data backups and restores, server administration, patch management, file security, networking, troubleshooting servers, computers, printers, other devices, software installation, create system images and deploy new computers, documentation, assisting Level 2 and Help Desk, help desk support, end user support, customer service

**Associate** 04/15 - 08/15

Qualheim’s True Value, Shawano, Wisconsin

* Customer service, ordering inventory, stocking, assembling display models, cash register

**Information Technology Assistant** 01/13 - 08/13

Northeast Wisconsin Technical College, Green Bay, Wisconsin

* Imaging new computers, software installation, prepping old computers for sale, troubleshooting computers, problem solving, data entry, service calls, customer service, documentation of computer equipment

**Line Operator** 10/12 – 05/13

Wisconsin Film and Bag, Shawano, Wisconsin

* Setting up machinery, winders, bag machines and extruders, forklift driver, changing resin blends, inventory control, meeting quality specifications for customers, data entry

**SKILLS**

* Great problem-solving skills with servers, computers and other devices
* Windows Operating Systems, Windows Server 2008-2019
* Windows Active Directory and RDS services
* Azure AD and O365 Management
* Exchange and Hybrid Environment
* Microsoft Office Products
* VMware and Hyper-V
* Veeam Backup and Replication
* Intune, LANDesk, and Fog for imaging computers
* Networking
* DNS and DHCP
* Audio Conference Equipment
* Printers and Mobile Devices
* Spiceworks and Track-It ticketing systems
* Attended two leadership courses through current employer