**Professional Summary**

**Reliable, smart, energetic, Network and Computer Systems Administrator with over 15 years’ experience. I have worked in high paced environments where my capabilities to troubleshoot servers, routers, and switches which in turn resulted in no real down time for the company.**

**Education:**

**West Los Angeles College**

(**8/2012-8/2018)**

office: 310-287-4200

9000 Overland Avenue

Culver City, CA 90230

**Centinela Valley Adult School (2/2012-06/2012)**

office: (310)-263-3165

4953 Marine Ave.

Lawndale, CA 90260

**Los Angeles Harbor College**

**(2006-2007)**

office: **(**310)-233-4000

1111 Figueroa Place

Los Angeles, CA 90744

**U.S. Technical Institute**

**(2004-2005)**

office: (714)-526-0514 ext. 104

223 E. Imperial Highway #150 Fullerton, CA 92835

(Instructor) Sonny Uhm

**Gardena High School**

**(1986-1987)**

office: (310)-354-5000

1301 W 182nd Street

Gardena, CA 90248

**George Washington High**

**(1984-1986)**

office: (323)-418-4000

10860 S Denker Avenue.

Los Angeles, CA 90047

**Accomplishments:**

* AA degree in Computer Science (2016)
* Test Out PCProTechnician Certification (2016)
* West Los Angeles CSIT Certification (2014)
* obtained G.E.D (2012)
* planned and built data center environment (2011)
* completed Network Server Course II (2007)
* planned and built network with over 50 workstations (2006)
* successfully acquired Hardware Specialist Certification (2005)

**Configuring and Troubleshooting Skills**:

* remote tech services, SAN, remote storage, desktop support, switches, file recovery
* hubs, fire walls, network security, network intrusion support, network assembly
* network maintenance, network group policies, active directory
* os upgrades, updates, virus removal, spyware removal, wireless setup
* paperless environment, work group setup, server setup, build server rack, computer repair
* router setup, os reinstallation, workstation support, BKUP, DNS services, smart phone sync
* support, computer ghosting, VPN, print servers, business servers, laptop repair
* thin clients, router management, printer setup, desktop support
* systems administrator, ethernet to fiber optics, MacBook screen repair

**Experience Using:**

* Windows Server 2012,2008, SQL 2008, Exchange 2007,2003, S.B.S 2003
* Client Oses - Windows 2010, 2008, 2007, Linux, Mackintosh OS/12
* Microsoft Office Suite 365, 2010, 2007, 2003
* Microsoft Hyper -V, VM Ware, Mackintosh Air Play, Google Chrome Cast
* Microsoft Visual Basic Studio
* Ruckus Access Points

**Work History:**

**Contract Employment: 2008 - Present (Pay Rate: $25.00 to $45.00 per hour)**

**Inntouch Systems**

**(2/2020 – present)**

**position: Network/Telecom Technician**

**Digital Synergy Consulting, Inc. (Main Contractor) (10/2018-present)**

[**www.digitalsynergyit.com**](http://www.digitalsynergyit.com/)

position: Systems Administrators maintain servers and workstations

by troubleshooting and upgrades

contact: (818)-647-9900 x210

fax: (818)-647-9901

**ORITECH TECHNOLOGIES (Main Contractor) (5/1/2011-10/1/2011)**

www.ortinc.com

position: Network Administrator are responsible for WAN and LAN communications

office: (213)-493-6532

cell: (310)-978-7882

628 West 23rd Street

San Pedro, CA 90731

**Internap Data Center (Sub-Contractor) / Riot Games (5/1/2011-10/1/2011)**

position: Network Associate, build racks and install server software

contact: (213)-892-8624

1200 w. 7th Street, Suite LL 1150

Los Angeles, CA 90017

**Robert Half Technology (Main Contractor) (5/1/2010 – 3/1/2011)**

position: Computer Specialist, duties were to transfer operating systems from computer to computer and debug if necessary

contact: (310)-719-7356

990 W. 190th Street, Suite 290

Torrance, CA 90502

**Prosum Technology Services**

**(Main Contractor)**

position: Provide Desktop Support where employees are helped to troubleshoot computers remotely

office: (310)-426-0670

2321 Rosecrans Ave Suite 4225

El Segundo, CA 90245

**Seasonal Work: 2008 - Present**

**J.A.C.E. Computers (Seasonal)**

position: Remote Technicians are

to run antivirus scans, disk cleanup and clear browser data

contact: (714)-269-4995

11110 Los Alamitos Blvd. Suite 203

Los Alamitos, CA 90720

**Nelson's Computer Repair (Seasonal)**

position: Hardware Specialists are responsible for computer repair,

and operating systems installations

contact: (310)-263-0235

4563 w. Rosecrans Ave

Hawthorne, CA 90250

**Employers: W-2 Employment**

**West Los Angeles College/**

**E.O.P.S Department (8/2012-2016)**

position: Office Worker duties were to

answer the phones, transfer calls, book appointments, and provide file maintence

office: (310)-287-4200

9000 Overland Avenue

Culver City, CA 90230

**Job Title:** Office Worker

**Victory Display (11/05 to 8/08)**

position: Network and Computer Systems Administrator configure the

WAN and multiple LANs, troubleshoot servers, and workstations.

office: 1-(800)-262-1126

19120 Vermont Ave.

Gardena, CA 90248

**Final Film** (**11/97 to 9/04)**

position: Desktop Publishing Quality Control Technician duties were to complete proofs (pictures, billboards, etc..) in a timely manner, maintain computers, printers, and digital proofers while assisting computer designers

contact: (323)-467-0700

6159 Santa Monica Blvd.

Los Angeles, Ca 90038

**References:**

Dionne Morrsette (310)-287-4317

Maria Mancia (562)-774-7398

Ivy Jackson (310)-340-5110