**Dureed Bakar**

**Network and Data center technician**

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PROFILE

Custom-driven, quality-focused, self-motivated, and committed team player with demonstrated ability in using IT Infrastructure, Tech data center technician and Data center technician. To obtain a Network and Data center technician Position in a company that provides an open environment with many opportunities for continuous growth. Dedicated and committed Network data center technician with more than 3 years of experience working in corporate information technology, repaired computers, troubleshooting OS, and, network, etc. Strong communication skills for collaborating with other technician and relaying insight gained from the data center. Having a Certificate in Cisco Certified Network Associate (CCNA), Fortinet Network Security Associate (NSE1), and Certified in Server Repair. Possess excellent analytical thinking, troubleshooting, communication, multi-tasking, documentation, and organizational skills. Detail-oriented individual with a highly professional attitude, strong leadership, problem-solving, relationship-building skills, and ability to perform well in a team.

SOFT SKILLS

* Problem Solving
* Effective leader
* Capable problem solver
* Project management
* Excellent writing Skills
* Quality problem
* Multi-tasking
* Troubleshooting
* Solving skills
* Oral communication skills
* Self-Motivated
* Management Skills
* Time Management

CORE QUALIFICATIONS

* **Skills:** Networking, Patching and Cabling, Rack and Stacking, Routing and Switching, Infrastructure, Data Center, NOC
* Extensive server and corporate network knowledge and technological capabilities, Professional communication abilities, both written and oral, Excellent organizational and administrative skills, Close attention to small details, critical thinking, decision making, and leadership capabilities.
* Worked in Data Center Operations, rack and stack, network patching, server break fix, and cable management. Knowledgeable in using Dell iDRAC, HP iLO, and Putty for troubleshooting server issues. Experienced with Microsoft Windows Server 2012 R2; Installation, Active Directory, DHCP, DNS, RDP, and Power Shell.
* Monitoring and performing on-going maintenance on servers and network equipment. Providing IT support to staff and customers, as well as responding to the server and network issues. Protecting company data by preventing the overheating of data center components.
* Monitoring all network processes to ensure the smooth flow of data across the network. Collaborating with software and network engineering teams on network efficiency.
* Documenting processes and keeping event logs. Advising on the procurement of new data center equipment. Keeping track of developing trends in data center technologies.
* Perform preventative maintenance on data center according to schedule and ensure effective working of mechanical building systems. Maintain all operations systems and perform all emergency functions required for smooth operation.
* Administer all service requests and provide resolutions to achieve required goals. Manage and perform all critical and non critical processes and participate in various predictive maintenance programs.
* Administer all emergency backup and ensure no interruptions in operations for same. Analyze equipments and perform repair as per requirement. Maintain inventory for equipments keep records of warranty for all tools and equipments.
* Perform basic repair to basic building components. Supervise work and maintain comprehensive workflow and ticketing system. Manage all reoccurring problems and ensure work within timeframe and according to capacity demands.
* Design and install well-functioning computer networks, connections and cabling. Perform troubleshooting to system failures and identify bottlenecks to ensure long term efficiency of network
* Inspect LAN infrastructure and fix minor or major problems/bugs. Test and configure software and maintain and repair hardware and peripheral devices. Evaluate network performance and find ways of improvement. Provide technical direction to co-workers on computer and network usage and offer comprehensive advice and instructions.

EDUCATION

* **Mission College — Santa Clara, Ca** | 2021

Associate Degree in Computer Network Technology

REFRENCES

Available on your request