**Prince Hasher Mangondato**

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503.784.3562

## INFORMATION TECHNOLOGY SUPPORT SPECIALIST

Entry-Level IT support specialist experienced in troubleshooting Microsoft Windows operating system, including Microsoft Office suite, Active Directory and group policy management tool. Strong documentation, organization and troubleshooting skills. Effective at communicating with customer, end user and executive level.

# EDUCATION:

* Associate in Computer Information System in Network Administration with Cyber Security Certification – Portland Community College, Portland, Oregon 2019 – June 2020 - Graduated
* Associate in Information Technology in Networking, Bergen Community College, Paramus, New Jersey, September 2015 – Transferred
* Associates in Liberal Arts - Bergen Community College, Paramus, New Jersey, June 2006

**CERTICATION:**

**TestOut Pc Pro Certification** – Certificate ID: **C3KU5** Candidate ID: **U2MTF** Date 3/16/2019

**Cyber Security Fundamentals Certification**

**Network Administrator: Linux Server Certification**

**Network Administrator: Microsoft Server Certification**

**TECHNICAL SKILLS:**

* **Hardware –** Maintenance, Peripherals, Troubleshooting, Network furnitures, Drivers, Assembly
* **Software –** Installation and Configuration, Microsoft Office, Active Directory
* **Networks –** Servers, Routers, Switches, Access Points, Firewalls, Basic configuration, LAN and WLAN technologies
* **Programming Languages –** Python, C#.NET, Basic HTML, Basic CSS
* **Security –** Monitoring, Virus Protection, Backup Management
* **Operating Systems –** Windows Server 2016, Windows 7, 8 & 10, RedHat Linux, Android, iOS
* Knowledgeable on installing and promoting Domain Controller server
* Knowledgeable on Server Manager tools such as creating GPOs, Users and Computers management, set up DHCP exclusions and reservation range
* Knowledgeable on configuring network furniture such as IP phones, modems, switches, network copiers and printers
* Knowledgeable on Windows Server 2016 Active Directory
* Skillful at researching and upgrading windows-based computer systems such as replacing RAM and Hard Drive and other components

**WORK HISTORY:**

CORDANT HEALTH SOLUTIONS

Tacoma, Washington 8/2018 – Present

**-Laboratory Collection Specialist**

* Collect, log, order, process, and ship urine, blood, oral, and/or hair specimens to laboratory
* Maintain organization in the collection of all specimens
* Assemble samples for shipping
* File requisitions, chain of custody forms, and associated paperwork

QUEST DIAGNOSTICS

Teterboro, New Jersey 11/2017 – 6/2018

**- Clinical Laboratory Assistant (Immunochemistry)**

* Perform proper preparation of the specimens for UPEP and IFU tests
* Assure proper concentration level of urine specimens prior to testing
* Perform centrifuge and assure a minimum aliquot level needed for specimens
* Clearing all the pending on a timely basis

SPECTRA LABORATORIES

Rockleigh, New Jersey 4/2016 – 11/2017

# - Clinical Laboratory Assistant

* Perform daily start-ups and integrity of system of our Advias, Stagos,Starrsed RS and Integras equipment
* Perform all the necessary maintenance on a timely basis for all analyzers.
* Troubleshoot analyzers and resolve issues
* Always assure proper handling and care of specimens