Abdullah Mosab

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| 6450 Dougherty rd apt# 525, Dublin, CA 94568 | (925) 997 7867  abdullah.baluch.mosab@gmail.com |

# Skills & Abilities

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| * Software and hardware updates * Extensive Windows experience * New technology and product research * Network configuration and support * Linux/ISO Knowledge | * Applications troubleshooting * Diligent and detail-oriented * Advanced TCP/IP knowledge * Audio Visual Configuration and Support * Excellent Time Manager |

# Experience

Dec-19 to Oct-20

**Data Annotation Specialist, Kelly Services @ Apple, *Sunnyvale , California***

* Ensure correct image and text labelling through QA.
* Work in a team environment discussing project trends and gray areas encounter.
* Suggest tool improvements to Team Leader and Engineers.
* Work with new team members to familiarize themselves with the workflow.

Jan-19 to Nov-19

**Sales Consultant, Stoneridge CJDR*, Pleasanton, California***

* + - Cultivate relationships with new customers to achieve sales objectives and provide insight into new products, features, and options.
    - Strategically negotiate with customers to close on deals and increase sales.
    - Qualify and follow up on warm Internet leads regarding new and pre-owned vehicle availability, price, and options.
    - Maintain contact with customers via email, phone calls, and regular updates on promotional offers.

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| Apr 18 - Dec 18 | IT Support Specialist, California *Automotive Retailing Group, Inc, Dublin, California*   * Solving technical problems of PCs, Laptops, Printers, Copiers etc. * Testing and troubleshooting client equipment remotely and on-site * Maximizing performance of equipment with software and hardware repairs and updates * Administer and managing the Switched Local Area Network * Track entire network * Rack and cable new servers * Administer and manage the Servers * Assist Purchasing Committee to purchase IT Equipment * Implement strong security on the servers to block unauthorized access * Support centralized database of the Association * Install and maintaining Microsoft Windows Server 2016 Domain Controllers * Configuration of Avaya Digital, analog and Avaya IP Phones * Give Access to the employees to use share point domain and network * Research complex issues and coordinate with technical resources * Isolate and resolve network communication issues |

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| Dec 17 – Mar 18 | Sales Consultant, Dublin *Nissan, Dublin, California*   * Cultivate relationships with new customers to achieve sales objectives and provide insight into new products and options. * Strategically negotiate with customers to close on deals and increase sales. * Qualify and follow up on warm Internet leads regarding new and pre-owned vehicle availability, price, and options. * Maintain contact with customers via email, phone calls, and regular updates on promotional offers. |
| Jan 17 - Nov 17 | Marketing Officer, *Legion Inc, Pleasanton, California*   * Face to face marketing * Sale sport’s goods in public area and business offices * On job training of newly hired representative |
| Sep 16 – Jan 17 | *Lyft Driver, San Francisco, ca* |

# Education

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| 2008-2011 | BCS in Computer Applications, India, Bangalore *University* |
| 2015 | Java Certified |
| 2017 | CompTIA A+ Certified |