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| Joshua  Miller | |  |  | | --- | --- | |  |  | | 425-232-0922 |  | | Josh.miller78@yahoo.com |  | |  |  | |  |  | |

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|  | Objective |

Tactful, tenacious, intuitive leader with three years of experience in team development, department management, customer service and product delivery. Supervise multiple full and part time teams of employees to deliver quality and trustworthy results. Seeking a full-time position in an established company to apply and build upon experience.

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|  | Experience |

## Sales\Service Lead | Bickford Ford Motors

* Consistently ensures the safety and security of 900+ vehicles before closing and securing the dealership at the designated time.
* Responsible for interviewing and hiring candidates to see if they have the characteristics we are looking for in any open positions.
* Maintain close communication with sales/service staff to ensure customer satisfaction.
* Effectively leading and training a skilled team of workers to ensure vehicle delivery, projects and tasks get done correctly.
* Oversee vehicle progress as units pass through inspections, on/off site maintenance, and full vehicle detail.
* Create a work schedule that satisfies all expectations.
* Train and mentor new employees knowing what their attributes are and filling any gaps.
* Handled letting go of failing employees in a respecting manner.

**Sales| Shock N’ Awe Fireworks (Non-profit volunteering)**

* Ensure customer satisfaction with there over all experience.
* Answering any and all questions about products, safety, or the firework stand.
* Experience in selling, stocking, pricing, security, cashiering, cleaning, advertisement, setting up and taking down the tent.

## Buying and Resale | Self Employed

* Strategically invested $100 in to found products for resale and in two-year time having around $1,000 profit.
* Contacting and networking searching different people to work with.
* Negotiating with the sellers and buyers on the price of a certain item.
* Putting forth the extra effort to make sure all products where cleaned and presentable before posting online to make a profit.

**Deburr Production Associate| Peregrine Manufacturing**

* Responsible for the quality of 150+ parts at a single time.
* Closely inspecting all parts before and after deburring.
* Ensuring all damages and imperfections where smoothed out and nonexistent.

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|  | Skills |

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| * Ambitious mindset * Communication * Strategic thinking * Accountability | * Coachability * Building relationships * Work ethic * Self-motivated | * Organized * Time management * Money management * Problem solving |