Theodore Dalit

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# Skills & Abilities

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| --- | --- |
| * TestOut Network Pro Cert * TestOut Server Pro 2016 Cert * Virtualization (Hyper-V, VMware, AWS) * Customer Service Excellence | * TestOut Switching Pro Cert * Routers/Switches * Troubleshooting Networks * Warehousing/Stocking/Receiving |
| * Cash Handling Accuracy | * Well versed on driving all car makes |
| * Basic Python | * High-Volume Operations |
|  |  |

# Work Experience

## Valet shift lead | thompson seattle hotel | april 2017 - present

* Welcome guests entering the parking driveway with a smile and friendly attitude. Able to give accurate and detailed information to guests about services. Provide directions and information about nearby amenities. Operated hundreds of different types of vehicles. Trained and supervised many employees.

## product sorter | Amazon | October 2016 – march 2017

* Unload containers full of different products ranging up to 50lbs and sort them out into their own single tray between two conveyor belts. After two months I was able to consistently stay at the top 10% fastest sorters in the fulfillment center.

## customer service | frys electronics | may 2012 – sept 2016

* Process transactions within a busy fast-paced environment. Assist with returning items for customers. Constantly had a high rate of transactions per hour with precise cash handling accuracy while also bouncing between the returns department during peak hours.

# Education

## Renton Technical College | September 2018 – Present

* AAS in Computer Network Technology
* Currently pursuing bachelors
* Relevant completed coursework included: CompTIA A+ Technician, CompTIA Network+, Routing & Switching, Cloud Infrastructure, Virtual Network Infrastructure, CompTIA Linux+, Firewall Fundamentals, IT Project Management, and Python