**Wesley D Olins**

28220 Bass Knoll, San Antonio, TX 78260 | 760-587-8949 | [OlinsW@Gmail.com](mailto:OlinsW@Gmail.com)

**Technical Expertise**

**Operating Systems:** Windows Server 2000 and up, Windows 98 and up, Ubuntu, CentOS, RHEL  
**Hardware:** SuperMicro, Dell, Lenovo, HPE (3Par), Cisco (SMB and Enterprise)  
**Software:** Solarwinds N-Central, BMC/BSA Blade Logic, Zabbix, VMWare, Hyper-V, TrendMicro, BitDefender, Sophos AV, Veeam, Arcserve UDP, Symantec Backup Exec, Connectwise, WSUS, Powershell scripting

**Professional Experience**

Administrative Office of the US Courts San Antonio, TX November 2017 – Present

*Sr. Systems Administrator*

* Created content libraries, scripts and reports for management of the ESXi 5.5+ farms.
* Scripted automation using Powershell and PowerCLI.
* Created, tested and tuned windows 10 GPOs for a better user experience.
* Query Splunk for log monitoring and usage patterns
* Perform vulnerability assessments through Nessus/Tenable
* Utilized federal compliant tools such as CyberArk for secure access to our servers.
* Test and deploy Windows patches to test and then prod to over 500 Microsoft server instances through BSA’s BladeLogic.
* Reviewed current Security Technical Implementation Guides (STIGs) and modified or created new GPOs based off of current network security practices.
* Provide Tier III/other support per request from various constituencies. Investigate and troubleshoot issues.
* System monitoring and alerting through Zabbix.
* Maintain operational, configuration, and other procedures.
* Real-time responses to system/service down issues.
* Perform ongoing performance tuning, hardware upgrades, and resource optimization after collaborating with associated teams.
* Leverage BSA’s BladeLogic for deploying scripts forest wide from a single pain of glass.
* SSL Certificate management through Symantec as well as Active Directory
* RFC (Request For Change) documentation for common and one-off tasks.
* RCA (Root Cause Analysis) of Hypervisor, OS (Operating System) and Application faults.
* Multi-Site domain management with Domain Trusts

CentrexIT San Diego, CA April 2014 – November 2017

*Cloud Engineer*

* Administer 500+ Windows and Linux VMs in ESXi 5.5, 16 hosts, and 76 Datastores across two Datacenters.
* Utilized XenApp for administration over XenCenter servers.
* AWS Gateway Storage for cloud based storage setup via iSCSI.
* F5 load balancing for multiple apps.
* Build Powershell scripts for reporting and automating processes.
* Managed Hypervisors/Servers/Updates for 50+ businesses ranging from 10-500 employees.
  + Hyper-V, vCenter/ESXi, XenCenter
* Act as escalated support for Tier l-lll help desk.
* Exchange DAG and Active Directory Maintenance.
* Standardize Active Directory security groups for granular shared folder permissions.
* Azure AD Connect setup and maintenance.
* Monitoring through N-Central: Setup standardized Rules, Filters and Templates for services, custom templates created for SNMP monitored devices, databases, disk health, connectivity speeds etc.. Windows Updates Administration through N-Central and WSUS
* 3Par SAN Administration.
* Create incident response reports with CAPA (Corrective Action, Preventative Action).
* Change Control creation, execution and completion.
* Configure AllWorx and Cisco phone systems.
* Setup and regulate multiple backup software for over 500 servers daily.
* Configure and monitor BitDefender and Sophos AV solutions.
* Troubleshoot various EHR/EMR (Electronic Health Records and Electronic Medical Records) Systems
* Create automated reports for CIO and IT Management teams to allow for security auditing and appropriate billing.
* Granular level documentation to assist the help desk in ticket resolution.
* Track backup, connectivity, and disk space related tickets through ConnectWise.

Glacier Water Services Inc. Vista, CA August 2011 – March 2014

*Network Administrator II*

* Upgraded Windows Active Directory Domain from Server 2000 to Server 2008 R2.
* Windows Server 2000-2008 R2 administration.
* Monitor and activate services to ensure minimal downtime.
* Manage group policies to secure proper access and standardization throughout the infrastructure.
* Implement Multiple Networks with various ISP’s for Test/Dev/Stand-alone networks.
* Manage multiple virtualization technologies to leverage equipment appropriately (VMWare and Hyper-V).
* Administer multiple backup technologies to manage new and legacy systems (Veeam and BackupExec).
* Manage TrendMicro Anti-Virus updates/upgrades as well as client related settings.
* Organize IT equipment and maintain appropriate inventory.
* Workstation Deployment through FOG (Free Open-Source Ghost) for Windows XP and Windows 7 workstations.

Costco Wholesale, San Marcos, CA February 2008 – February 2009

*Warehouse Associate*

* Lead product distribution and placement division.
* Implement new display system for multiple TV forums weekly.
* Provided technical report responses.

Whissel Realty, San Diego, CA July 2005 – August 2011

*Technical Support Representative*

* Lead of marketing campaigns.
* Designed virtual media for 100’s of clients.
* Implement webpage development.
* Manage office communications.

**Education**

* Dual Bachelors in Computer Information Sciences with an emphasis in Network Administration, August 2012 and Network Security, March 2013.

**Certifications**

* N-Central Certified Technician – 6/6/2017
* Sophos Certified Engineer – 7/27/2017
* Sophos UTM Certified Engineer – 7/14/2016
* ITIL Foundation – 8/17/2018