|  |  |
| --- | --- |
| **SUMMARY**  **SKILLS**    **Work history** | **SAMUEL AWORTWE**  Accra, Ghana GW-1106, [Samjaco10@gmail.com](mailto:Samjaco10@gmail.com) (+233)249414041  Hardworking, self-motivated professional with **8**+ years of exceptional customer service experience.  Deep familiarity with digital and analog equipment and tool, top level of manual dexterity and technical  Knowledge result in track record of excellent word completed within time and budgetary constraints.  Detail-oriented troubleshooter who with optimally solution that account for all aspects. friendly and  Professional builds great report with team members and client alike.  Experienced fault finding, wireless ,Fiber Optic ,LAND,  Computer Hardware and software, Using test equipment to diagnose problems.  Have the ability to interpret customer requests and to offer feedback when appropriate.  Teamwork, Driving   * **SuperTech Technologies Limited (STL) - FROM:** 2013-2021   WORKING AS Network Field Engineering – IT,   * Hardware & Software Troubleshooting * Configuration of Gilat Vsat Modems and Installation of Vsat. * Configuration Of Alvarion Radios And Installations Radios * Troubleshooting Of Local And Wide Area Networks * Wimax Installation * Radwin Installation * Configuring and stalling access point device **(WIFI), LAN And** Ethernet * **ORGANIZATION:** Magix Consul and Bussines Center – Accra. -  **FROM:** 2012-2013   **Position Held**: Café attendant and technician   * **Organization:** Cross communication & technology ltd. **FROM:** 2010-2011   **Position Held:** Network technicianAnd Hardware Technician   * **BEST BRAIN EXAMINATION CONSORTIUM.** FROM: 2008-2010 * **Organization:** Network Technician   Reference: **E-MAIL:** [**BBEXAMINERS@YAHOO.COM**](mailto:BBEXAMINERS@YAHOO.COM) **TELLS: +223262273272**.  Solomon Mensah (General Manager) |

**EDUCATION**  **CISCO Certified Network Administration** (**CCNA)**

Cisco Ghana Institute of Management and Public Administration (GIMPA)

**Date:** 28th march 2015. *Academic registration Id no ccna2015010.*

* + - * + **Diploma in Network Engineer**

Honors Diploma in Network Engineering – Microsoft Technologies

Microsoft Satisfies Engineering **(MCSE)**

**Institution:** NIIT Achimota Center, Ghana.

**Date:** 15th December 2009 - 20th December 2010

Tell: 23053/23365 fax: 021-250629 website: [www.niitghana.com](http://www.niitghana.com)

* + - * + **Akrosec Secondary and Business High School**

Date: September, 2002 – 2007

Qualification: S.S.C.E

**CERTIFICATE** **COMMUNICATION / FEEDBACK & CUSTOMER SERVICE**

### Date: 10th July 2015

**Reference**: Gateway 4 Youth, Unlock Your Potential. Samuel Paulos (Director),

**STL** (Super Tech.) Lior Ben Yishay (General Manager)

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| **language** | **Reading** | **Writing** | **Speaking** |
| English | Good | Good | Good |
| Twi | Poor | Poor | Good |
| Fante | Poor | Poor | Good |

**LANGUAGE**

**Employment Record**  New installation of IP phones Infrastructure for Bank of Ghana /CEDI house.

Building up New Sever room for Bank of Ghana Kumasi

On 19 Aug 2019, at 20:52, Roni Katriel <[RoniKa@stlghana.com](mailto:RoniKa@stlghana.com)> wrote:

The have finished all work on time to the customer’s satisfaction.

Exim Bank Access point Installation, Installation of ADB bank **MIKROTIK’s (Accra)**

Accra New Bass station and point to point **(DVLA HQ)**