**Yitzchak (Isaac) Benami**

917-842-9282| benami.yitz@gmail.com

11 Burton Ave, Woodmere, NY 11598

**Education**

**Queens College, *2015 - 2019***

Bachelor of Arts in Computer Science

*Freshman Honors*

*Member of Queens College ACM Chapter*

**Employment**

**Desktop Support Technician**

New York Presbyterian Hospital - New York, NY

Aug 2019 – Feb 2020

*Responsibilities included:*

• Hardware/Software Troubleshooting, PC Imaging, Software installation/update

• Support and maintenance of desktops, laptops, tablets and other peripheral devices

• Data Entry

• Active Directory management

• Inventory Management

• Handling daily support tickets

**Software Engineer Intern**

Start Right Ventures, New York, NY

Aug 2017 – Jan 2018

Worked with CTO to build live streaming platform for startup companies to meet and pitch to investors nationally.

*Responsibilities included:*

• Implemented WebRTC, Node.js, HTML/CSS, to build said streaming platform

**Web Development Intern**

Discount Surgical, Brooklyn, NY

June 2016 – Aug 2016

I worked for an online surgical stocking company where I shadowed the company’s Senior Web Developer. I learned the basics of developing and maintaining a large eCommerce website, SEO basics, and how to work with large data sets.

*Responsibilities included:*

• Updating website with new pages/products

• Used Tableau to generate sales reports and see customer buying trends

**Customer Support/IT Support**

Unzer Pharmacy, Williamsburg, NY

*June 2015 – September 2015*

I spent a summer working for Unzer Pharmacy as an overall “Tech Guy”. I spent most of my time there transitioning their business from an over the phone or mail order business to an internet-based business. Aside from that I acted as an IT guy in the office; I helped co-workers fix software issues, troubleshooted printers/computer hardware, and anything else they needed help with.