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| **Joseph Macias, CCNA, A+, MCP** | | |
| Phone:702-496-5263 E-mail:[j-macias@live.com](mailto:j-macias@live.com) | | |
| **Skills** | |
|  | * Router and Switch Installation and Configuration * Microsoft Server and Workstation Installation and Configuration * Leadership in Customer Service |
| **Education** | |
|  | **Nevada State College**  Henderson, Nevada May 2020  **Engineering Technology – Information and Computers BAS**  **College of Southern Nevada**  Las Vegas, Nevada May 2017  **Computer Information Technology - Networking AAS** |
| **Certifications Awards** | |
|  | * Cisco CCNA Route and Switch * Microsoft Windows 8.1 Workstation * CompTIA A+ * IC3 * Voice/Data Cable Installation and Termination Training * Experience Building custom Workstations * Aria AAA Five Diamond Award for Customer Service |
| **School Project – upgrade classroom to CCNA lab** | |
|  | * Upgrade RAM and flash memory in routers and switches * Install routers, switches, and supply power to equipment racks * Install patch panels on equipment racks and to virtual computer workstations * Punch down CAT 5e connections |

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| **Work experience** | |
|  | **Aria Resort and Casino** Las Vegas, NV December 2009 to Present  **Food Server**  Provide 5-Star In-Room Dining Experience  **Designer Computers** Las Vegas, NV March 2008 to January 2010  **Computer and Network Technician**  Provide Networking for Clients  Troubleshoot Computer Issues  Consult Client on Hardware Upgrades  **Planet Hollywood**  Las Vegas, NV November 2002 to March 2008  **Butler**  Maintain Standards of Suites  Service Cater and Bartend in Suites  Make All Reservations Desired by Guests  **Mid America Financial Group** Scottsdale, AZ January 2000 to March 2002  ***Assistant to President***   * Establish Financial Accounting for Continued Operation * Provide Computer Networking Necessary to Build Marketing Database * Direct Corporate Lawyers for Corporate Interest * Attend to Payroll and Medical Benefits   ***Personal Assistant***   * Oversee Personal Finances and Budgeting * Maintain Personal Estates * Direct Private Attorneys to Client’s Needs * Provide for the Needs of Family Members   **Park Place Entertainment**  Las Vegas, NV August 1989 to January 2000  ***Lead Butler Desert Inn Hotel***  ***Butler Caesars Palace***   * Provide Service of Asian, Middle Eastern, and European Cuisines * Maintain Standards of Penthouses * Service Cater and Bartend in Suites * Make All Reservations Desired by Guests |
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