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| Yoav  Shemtov | horizontal line Yoav Shemtov 19953 Haynes Street  Woodland Hills, CA 91367  215.983.8889  [Yoaavs@gmail.com](mailto:Yoaavs@gmail.com)  High school Diploma - Norco High  Currently pursuing CCNA |
| **ㅡ** **Skills** | horizontal line  **TCP/IP, VMs, CRM, AD , Networking, LAN,DHCP, Microsoft Server, DMS, Azure ,Server Management**horizontal line |
| **ㅡ** **Experience** | **Technical Support Specialist/Cloud Team** Automanager Inc. - Canoga Park, CA  June 2019 to Present   * Providing customer support for Desk manager(DMS),web applications, and Selly (CRM). * Troubleshooting both remotely and Server-side * Managing and configured Azure VMs, AD * Responsibilities of Junior Server Admin * Including running Cat6 to an expansion office and creating/maintaining the company's local server room(including Vmwr, KVM, and and local network) * Experience with ticketing system, and creating documentation  **Kennel Attendant** Pampered Pet Hotel & Spa - Woodland Hills, CA  August 2017 to May 2019  Daycare/kennel attendant  Duties included: Preparing food, walking, cleaning, checking if dogs are fit for social interaction with other dogs and giving medication to dogs.  **Field Service Technician**  Reliable Fire Protection - Woodland Hills, CA  November 2017 to August 2018  Installing and maintaining Fire Alarm, smoke alarm, internet, TV, CCTV and low voltage system.  In office managing Finances, and delivering invoices/estimates to potential clients **Designated Marksman(07 combat soldier)** Israeli Defense Force - Tel aviv  November 2015 to May 2017  Responding to stressful and potentially hazardous situations in a calm and orderly fashion.Managing team members and conveying intelligence about possible conflicts and threats. |
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