**BRANDON CHIEK**

253 486 7218 / 13chiek@gmail.com / Greater Seattle Area

**OBJECTIVE**

Highly motivated and hardworking individual who adapts and learns in new places quickly.

Aspiring Cybersecurity expert who is an honor graduate of the US Army’s Signal School and is currently seeking an opportunity to grow in the IT and cybersecurity field for career advancement and personal development.

**EXPERIENCE**

**IT INTERN | KENT SCHOOL DISTRICT**

October 2020 – February 2021

* Configures, installs, troubleshoots, tests, and maintains computer and networking software and hardware in an enterprise school environment.
* Provide technical support to end users by phone, email or on site.
* Creates or updates documentation for technical troubleshooting and processes.
* Manage data and resolve tickets in ticketing systems such as Incident IQ and WebHelpDesk.

**IT SYSTEMS SUPERVISOR | WILD WAVES THEME & WATER PARK**

February 2021 – 1 Month Contract

* Performed System and Network Engineering Support for all park specific servers, corporate based servers and infrastructure equipment.
* Provided end user support for all employees via email, phone, and/or in-person.
* Hardware installation and maintenance on computers, printers, POS systems, telephone systems and servers.
* Periodical audits on all in-park systems to maintain adherence to security policies and procedures.

**SIGNAL SUPPORT SYSTEMS SPECIALIST | US ARMY RESERVES**

July 2018 – Present

* Performs field-level maintenance on computer and network hardware and configures and manages computer networks.
* Responsible for supervising, installing, maintaining, troubleshooting, and providing technical assistance to military signal support systems, terminal devices, satellite antennas, and communications equipment.

**EDUCATION AND CERTIFICATIONS**

**ASSOCIATES DEGREE IN IT SYSTEMS AND SECURITY | GREEN RIVER COLLEGE**

Currently in progress | Expected completion 2021

**US ARMY SIGNAL SCHOOL |** Honor Graduate | 756 Academic hours

**ACTIVE DOD SECRET SECURITY CLEARANCE |** Valid until Sep 2029

**HP COMMERCIAL DESKTOPS, WORKSTATIONS, AND NOTEBOOKS SERVICE |** 2020 | Certificate

**MICROSOFT OFFICE SPECIALIST EXPERT |** 2016 | Certificate

**ADULT FIRST AID, CPR & AED-BL |** Valid until Feb 2022 | Certificate

**SKILLS**

* **Microsoft Office & Google G Suite**
* **Virtual Machines & Virtualization**
* **Windows Server & Active Directory**
* **Windows OS & Linux OS**
* **Windows PowerShell**