**Ryan Silveira**

**CCNA Certified Network Technician**

ryansilveiraj@gmail.com

(401) 447-5491

**Summary of Qualifications**

Experienced IT technician supporting a network of approx. 300 employees. 4+ years of experience with networking technologies and general user support for the US Army.

**Work Experience:**

**Nodal Network Operator**  
July 2016-July 2020  
US Army, Ft. Campbell

Honorable Discharge

**Key Qualifications & Responsibilities**

* Maintained existing network over multiple builds and upgrades with minimal supervision.
* Was responsible for 2M$ worth of equipment.

**Key Achievements**

* Spearheaded integration of wireless network over six month period.
* Received multiple awards for work ethic and dedication to duty.

**Education:**

**Bachelor of Computer Science with a Specialization in Math**

*Seattle University, Seattle, WA*

GPA – 3.9

Est. Graduation Summer 2024

**Technical Skills:**

* IT Troubleshooting & Problem Solving
* Up-to-Date Knowledge of Computer Operating Systems
* Experienced with CUCM and Palo Alto Firewall Technologies
* Computer Hardware Maintenance and Part Replacement
* CCNA Certified, Net+ and Sec+ CompTia certified.