**STANLEY RORING**

300 Lenora St. #345

Seattle, WA 98121

(425) 900-7308

sr0121176@gmail.com

OBJECTIVE: Pursuing a career in Computer field

SKILLS

PC Systems Integration

Linux (Kali/Ubuntu, Red Hat, Fedora) Antivirus/ Firewalls/Office Suites

MS-Windows XP, 7, 8.1, Server (2012, 2016), Virtualization (VMware)

DNS, DHCP, FTP, SSH, AD/Putty, IIS Cisco ASA/PIX 5505/5512

EDUCATION/CERTIFICATION

**University of Maryland University College, Adelphi, MD Spring 2017 – Present**

*Pursuing a B.S., Degree Computer Networks & Cybersecurity*

**Mt. San Antonio College, Walnut, CA Summer 2013 - 2015**

*A.S., Degree Computer Network Administration Security Management*

* **CompTIA A+ Certified**
* **Microsoft Certified Professional (MCP)**
* **CPanel**

WORK EXPERIENCE

**Amazon Inc., Kent, WA**

**Interim Equipment Coordinator I**

**November 2020- Present**

* Audits QLN420 (HIP), ZD620, GX430, ZM600, ZT410 printers, including troubleshooting, calibrating each unit for the operation.
* Audits Zebra MC3300, provisioning, factory resets, installation of the OS, patching and enrolling using Stage
* Audits TC56 scanners, provisioning, updating software and ensuring they’re operational.
* Audits Kayak Kindle including provisioning, updating each software and ensuring they’re operational.
* Audits HP EliteBook 840s (G1-G6), includes downloading all Windows Updates, Java, Adobe, Office 2016 (64bit), Stale (for computers with multiple users), Purge (to delete old passwords, credentials)
* Utilize TAKA for the imaged thin clients and the status of each device
* Used Nagio to see the status of all switches in the facility
* Used Nevis to see status of each device in the facility
* Used Sigma to detect any Rogue Wireless AP in the facility, status of WAN, LAN, DHCP
* Resets associates’ password, unlocking
* Using STUFF to organize inventory and keeping track of where each unit are located, whether it needs to be RMA or liquidated or receiving from 3rd party.

**Amazon Inc, Kent, WA**

**FC Associates I**

**May 2020- November 2020**

* Sorting boxes manually in designated location
* Utilizes pallet jacks, RF Scanners MC3300 to scan packages to their respective pallets and moving it to respective PODs.

**Xcar Inc, Kent, WA**

**IT Specialist / Photobooth**

**March 2020- July 2020**

* Using WordPress to fix internal website and refine the website
* Customize website to achieve sales/marketing targets
* Internal fix to the printer (Ricoh MP C3500 & MP C3501), Windows 7,8.1, 10 Pro.
* Upgrading the OS to Win 10 Pro and ensuring all are operational
* New user setup and provisioning computer/ phone setup
* Ensures all computers are operational with two monitors.

**Hostwinds, Tukwila, WA**

**Technical Support                                                   August 2019 - February 2020**

* Using Linux servers in configuring, making updates, fixing clients’ servers
* Configuring cloud portals with changing DNS records, A records, CNAME, mx, name servers, txt records, SPF, DKIM.
* SSH, RDP, VNC into client’s servers to configure any necessary issues with their consent.
* Utilized Wordpress to edit, to o ptimize and updating sites
* Utilized MS 2016 server to configure clients’ server
* Creating, generating, updating SSL certs to maintain secure websites
* Installing VPN to secure connections
* Utilized LiveChats to chat and WHMCS ticketing system to build tickets, updating, escalating if necessary
* Using cPanel/ WHMCS to help and solve client issues

**Hotel Andra, Seattle, WA May 2017 – February 2020**

**Front Desk**

* Assist guests checking in/out of the hotel and ensure satisfaction in their demands
* Providing routine security and ensuring the guests and the premises is a safe haven for the guests/colleagues
* Assist guests in their laptops ensuring laptops/ network are operational and be able to go online
* Troubleshooting and ensure computers /printers are operating accordingly

**Riverside/Mira Loma/Grand Terrace/Irvine, CA July 2000 – April 2017**

**PC Technician/Self-Employed/Contract [Community, Care &Rehab Center, Secure One Capital, Quick Capital Funding, Unihome, BBI, RISDA]**

Responsibilities:

* Assist client(s) in OS(Win 7, 8.1, 10 & OSX) ensuring computers/laptops/printers/network are operational
* General network/PC troubleshooting, upgrades, imaging (Acronis), installing software (Office 365, Adobe) and repairs (desktops & laptops [Dell, HP, Lenovo, MACs]), mini server, POS kiosk imaging, smartphones, Ricoh printers, and new hire system setups, removing virus/malware/rootkit
* Troubleshoot outlook emails, switches (Engenius), patch panels, connection issues between computers/desktops
* Used Active Directory to create, reset, delete, disabled users and to group users accordingly
* Joining workstation into a domain/workgroup, Active Directory add/delete/disabling users, GPO

**Quick Capital Funding, Irvine, CA Jan 2017 – Feb 2017**

**IT Support/Contract**

Responsibilities:

* Troubleshoot outlook emails/logins, repair MAC laptops/desktops, installing software (Office 365[Word, Excel, Power Point, Outlook]/Adobe/Connect Wise/Ricoh Printers/Webroot AV), new hire system setups/join systems to the AD/domain/workgroup, GPO, VoIP phone setups for new hires, Wiresharks
* Used Active Directory to create, reset, delete, disabled users and delegate to group users accordingly
* Assist users in OS(Win 7, 8.1, 10 & OSX) ensuring computers/laptops/printers/network are operational
* Replace RAMs, inverters, trackpad, hinge clutch cover, keyboards, Bluetooth, LCDs, SSD on MAC airs, HD on Mac Pros and other brands [HP, Lenovo, Dell]

**Computer Surplus Solutions, Garden Grove, CA May 2016 – Dec 2016**

**PC Technician**

Responsibilities:

* Repair, assemble, disassemble laptops, desktops, all in ones, IMACs
* Assist clients with their computer related issues
* Network troubleshoot, install software, new system setups with software and OS

**DeVry University, Pomona, CA July 2003 - June 2004**

**Helpdesk/Support Technician**

Responsibilities:

* Troubleshooting desktops, servers and printers within the network
* Used Active Directory to create, reset, delete, disabled users and to group users accordingly
* End user support using ticketing system.

**Hewlett Packard, Ontario, CA Sep 2000- Dec 2001**

**Configuration Technician/ QA**

Responsibilities:

* Responsible for maintaining workstations, desktops, laptops, IPAQs and operating systems.
* Hardware, software installations and quality of assurance