**Shirlandrius D Moore**

Henderson, NV

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**Summary**

*.Net Software Developer –seeking a rewarding career where my thorough knowledge and passion for technology, and computer software will be a value to your company along with my ability to interact well with others, accept constructive criticism, and maintain a positive attitude within the workplace.*

**Skills / Software**

* ***.Net Framework***
* ***HTML 5***
* ***CSS 3***
* ***MVC Framework***
* ***Debug / C#***
* ***ADO/ASP.Net***
* ***SQL / MySQL***
* ***JavaScript***
* ***jQuery***
* ***TCP/IP***
* ***Angular***
* ***Object-Oriented Programming***
* ***Unit/Regression Testing***
* ***Visual Studio IDE***
* ***MS Office Suite (all)***
* ***Remote Support***
* ***Web Form***

**Experience**

**ShipWorks – Technical Support Technician April 2018-November 2019**

*Saint Louis, Missouri*

* Remote Technical Support
* Internet/ Network Connectivity
* Object-Oriented Principles, Unit Testing , Collections, Exception Handling, and MVC Design Patterns
* HTML/CSS, JS, SQL Queries, Debug, jQuery, Angular, XML, SQL Server, Restful Services, Data Modeling
* Currently building Web Applications using .Net, MS SQL,
* Working on several peer-programming projects developing team building skills and advancing mentoring abilities

**Worldwide Environmental Products -Field Service Tech Supervisor March 2017 – October 2017**

*Saint Louis, Missouri*

* Installed Safety & Emissions Software
* Repaired Installed Software Onsite / Remote
* Conducted Monthly Field Evaluations Per Employee
* Warehouse Duties (Receiving Equipment and All Company related packages)
* Organized weekly team meetings to give my team a weekly overview, recognition, more tools to succeed
* Weekly Meetings remotely with Superiors to provide weekly numbers and tasks completed



**MasTec Advanced Technologies** -**Assistant Cellular Expert Manager** **August 2015 – March 2017**

Saint Louis, Missouri

* Front End Web Development (Internal Inventory Site)
* Software Repair Onsite /Remote
* Client-Side Wireless Deployment Onsite
* Provided my Team with weekly evaluations based on performance
* Traveled Monthly to assist trainers with new training classes
* Handled all Manager duties when Manager was Absent

**Brandon Protective Services, LLC -Office Manager**  **March 2013 - July 2015**

Saint Louis, Missouri

* Handled All Payroll Duties- Both Sides of Company
* Created Schedules for Security Officers / Hvac Technicians
* Created Daily Reports for Client’s Security
* Prepared Company Quarterly Taxes
* Troubleshooter for All Office Equipment
* Created Company Business cards and Brochures
* Order all Parts for Home Warranty Claims / Schedule all Appointments

**AT&T – Senior Consultant**  **January 2009 – January 2012**

St. Louis, Missouri

* Front Line Tech Support
* Troubleshooting [internal] Remote
* Office Equipment Repair [as needed] On-site
* Inbound Tech Support Calls
* U-verse CRM system
* Customer Retention /Per Tech Service Call [Inbound]
* Office Team Lead; Conducted Team Evaluations as needed

**Education**

**Claim Academy Completion Date;**

Saint Louis, Missouri **Dec 2017**

***.Net Software Developer Certification***

**Western Governors University** **Expected Graduation;**

Saint Louis, Missouri **June 2020**

***Bachelors in Computer Science***

**Hickey College Graduated;**

Saint Louis, Missouri **April 2008**

***Associates in Business Administration***

**Independent Learning**

* Code Academy [ Java, Python, Ruby….]
* Maintaining Positive Workforce Relationship Seminar