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| Azalia Rivera  Eager to learn from peers as well as management. Fast, hands-on learner. Can operate well under pressure. Enthusiastic when faced with new challenges. Able to manage multiple tasks at once. Positive leader, team player and role model for an effective team. | 7900 La Riviera Drive  Sacramento, Ca, 95826  **(831) 402-0079**  [**1.azalia.rivera@gmail.com**](mailto:1.azalia.rivera@gmail.com) |
| EXPERIENCEScooters Coffee House, Rancho Cordova, Ca — *Barista* Feb. 2018 - Feb.. 2019 Developed customer service skills, cash handling and customer relationships. Practiced sales techniques to assist in meeting sales goals. Kept a clean and organized store. California Sacramento State University Public Health Research Studies , Sacramento, Ca — *Student Interviewer*Aug. 2018 - Jan 2020 Improve typing skills and multitasking. Developed customer service skills using proper telephone etiquette. Sierra Nevada Journeys, Sacramento, Ca — *Field Educator Intern*Aug. 2018- June 2020 Lead 9-15 elementary grade students on short hikes while teaching them how to use observations and scientific language to encourage scientific discussions, critical thinking and problem solving skills. Special Team of Role Models (S.T.O.R.M), Roy Herburger Elementary After School Program, Elk Grove, Ca. — *Group Leader*August. 2019 - Feb. 2020 Structured classroom activities and created lesson plans for 20 fifth grade students. Implemented behavioral management policies and regulations as well as use time-management skills. Assisted in organizing program events. PROJECTSW.O.W — *The Wonder of Wetlands: teaching middle schoolers about wetlands* Assisted with organizing and leading W.O.W. Supervised undergraduate students with their presentation on a topic which focuses on an aspect of ecosystem services which a wetland can provide. Presented to 50 sixth to eighth grade students about what a wetland is and why they should be protected. | EDUCATIONCalifornia State University of Sacramento , Sacramento, Ca — *Bachelors of Science*Aug 2015 - May 2019 Environmental Sciences Major Marina High School, Marina, CA — *High School Diploma*Aug 2011- June 2015SKILLS CPR certified.  Mental health CPR certified.  Cash handling experience.  Proficient with EXCEL, Microsoft Word, Google Docs.  Proficient with quantitative analysis systems: SPSS, ANOVA analyst.  Excellent problem solving, customer service and conflict resolution skills.  Strong communication, interpersonal relational skills. References **Carrie Mullins**, Manager at Scooters Coffee House.  Cell: (209) 248 9331  **Kayla Reeser**, Internship Coordinator and Educator at Sierra Nevada Journeys.  Cell: (530) 310 3375  **Jay Sanidad**, Roy Herbuger S.T.O.R.M. Program manager.  Cell: (209) 915 4020 |